

CSC290: Interpersonal Communication Scenarios

Discuss the following scenarios with your peers. How would perception checking or "I" statements help resolve the situation? Most of these scenarios will require you to go beyond formulaic statements.

1. You are shy and not confident of your abilities to contribute to the group project. You're not good with writing, can't come up with ideas, and are scared to present. As a result, you have contributed very little to the assignment thus far and are reluctant to volunteer yourself for tasks.
2. You are purchasing software from a vendor. The vendor has been very slow to fix bugs that you have reported, affecting your work.
3. Before going off to vacation, you asked a co-worker to send a document to a client. Upon your return, the client mentions that they never received the document.
4. You are very excited about receiving a job offer. However, the compensation is much lower than you expected.
5. You need to reject a job offer. How can you notify the company without "burning bridges"?
6. You are overwhelmed with your school work recently and are having troubles keeping up. On top of that, there are also things going on in your personal life that are distracting you. Your team members notice that you haven't been contributing.
7. You are working with a mentor to write a paper. The day before a deadline, she instructs you to make several time-consuming changes that you don't agree with.
8. Because of your unusual background, you are much more experienced than the rest of your group. You think that the work that everyone else submitted is sub-par.