

## CSC290: Business Analysis - B

1. You are an owner of a bicycle store. You hired a developer to build a website for you. Here are some requirements that you had in mind:

- You only sell high-end mountain bikes, so all images should be of mountain bikes.
- You would like customers to be able to see your products and current stock, but you do not want people to purchase online.
- You would like people to be able to find your shop's address and opening hours.
- You want a special page listing all clearance products.
- Service is an important part of your business. The website should have a form for booking service appointments.
- Common services include flat tires, part installation, etc. Each has a price.
- There are some bikes you cannot service, and you would like the customer to know that before they make the trip to your store.

The developer will ask you questions to try and elicit some of these requirements. This is the first time you are meeting the developer, and so this person knows nothing about you or your company. You are not technical, and will rely on the developer to ask questions to understand your requirements. You will hopefully develop a more specific list of requirements than the above during your discussion with the developer.

For this exercise, only answer direct questions.

2. You are a developer, and you have been hired to build a website for a cake shop. This is the first time you are meeting your client. What question will you ask to figure out as much as you can about the website requirements?

3. Meet with your client (someone with worksheet A). Write down the requirements that you gathered.

# CSC290: Project Management

4. List two tasks that are out of scope in the development of the bike store's website.

5. Create a Work Breakdown Structure for the development of the cake shop's website.

6. Identify a few milestones in the development of the bike store's website.