# **Collaborative Filtering, Missing Data, and Ranking**

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# Introduction



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### **Introduction:** Collaborative Filtering

Collaborative filtering – users assign ratings to items  $\rightarrow$  system uses information from all users to recommend previously unseen items that a user might like

One approach to recommendation: predict ratings for all unrated items, recommend highest predicted ratings

# **Collaborative Filtering:** Collaborative Prediction Problem





### Introduction: Missing Data

Critical assumption: missing ratings are missing at random

One way to violate: value of variable affects probability value will be missing – bias in observed ratings, and hence learned parameters

Also complementary bias in standard testing procedure – distribution of observed data different from distribution of complete data, so estimated error on observed test data poor estimate of complete data error

### **Introduction:** Survey Sampling Example



### Introduction: Medical Diagnosis Example



### Introduction: Recommender Systems Example



### **Introduction:** Basic Notation

N	Number of data cases.
D	Number of data dimensions.
C	Number of classes.
V	Number of multinomial values.
K	Number of clusters or hidden units.

### **Introduction:** Notation for Missing Data

$\mathbf{x}_n$	0.1 0.9 0.2 0.7 0.3	Data Vector
$\mathbf{r}_n$	1 0 0 1 1	Response Vector
$\mathbf{o}_n$	1 4 5	Observed Dimensions
$\mathbf{m}_n$	2 3	Missing Dimensions
$\mathbf{x}_n^{\mathbf{o}_n}, \mathbf{x}_n^o$	0.1 0.7 0.3	Observed Data
$\mathbf{x}_n^{\mathbf{m}_n}, \mathbf{x}_n^m$	0.9 0.2	Missing Data

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### Theory of Missing Data: Generative Process



### **Theory of Missing Data:** Factorizations

**Data/Selection Model Factorization:** 

$$P(\mathbf{x}, \mathbf{r}, \mathbf{z}|\theta, \mu) = P(\mathbf{r}|\mathbf{x}, \mathbf{z}, \mu)P(\mathbf{x}, \mathbf{z}|\theta)$$

 The probability of selection depends on the true values of the data variables and latent variables.

#### **Pattern Mixture Model Factorization:**

$$P(\mathbf{x}, \mathbf{r}, \mathbf{z} | \vartheta, \nu) = P(\mathbf{x}, \mathbf{z} | \mathbf{r}, \vartheta) P(\mathbf{r} | \nu)$$

• Each response vector defines a different pattern, and each pattern has a different distribution over the data.

### Missing Completely at Random:

 Response probability is independent of data variables and latent variables.

$$P(\mathbf{r}|\mathbf{x}, \mathbf{z}, \mu) = P(\mathbf{r}|\mu)$$

### MCAR Examples:



Send questionnaires to a random subset of the population or use random digit dialing.



#### **Missing at Random:**

• Typically written in a short-hand form that looks like a statement of probabilistic independence:

$$P(\mathbf{r}|\mathbf{x}, \mathbf{z}, \mu) = P(\mathbf{r}|\mathbf{x}^o, \mu)$$

• MAR is actually a different type of condition that requires a particular set of symmetries hold in  $P(r|x,z,\mu)$ :

$$P(\mathbf{r}|\mathbf{x}^{o(\mathbf{r})}, \mathbf{x}^{m(\mathbf{r})}, \mathbf{Z}, \mu) = f(\mathbf{r}, \mathbf{x}^{o(\mathbf{r})}, \mu) \dots \text{ for all } \mathbf{x}^{m(\mathbf{r})}$$

#### Missing at Random Examples:



Respondents are not required to provide information about their employer if they are not currently employed.



Doctor only orders test B if the result of test A was negative. If result of test A is positive, result for test B is missing.

#### What Does it mean to be Missing at Random?

• MAR is *not* a statement of independence between random variables. MAR requires that particular symmetries hold so that P(R=r|X=x) can be determined from observed data only.

$X \backslash R$	0 0	01	10	11
0 0	$\alpha$	$\beta$	$\gamma$	$1 - \alpha - \beta - \gamma$
$0 \ 1$	$\alpha$	$\delta$	$\gamma$	$1 - \alpha - \delta - \gamma$
10	$\alpha$	$\beta$	$\lambda$	$1 - \alpha - \beta - \lambda$
11	$\alpha$	$\delta$	$\lambda$	$1 - \alpha - \delta - \lambda$

### Not Missing at Random:

 Allows for arbitrary dependence of response probabilities on missing data values and latent variables:

$$P(\mathbf{r}|\mathbf{x},\mathbf{z},\mu)$$
 No Simplifications

#### An Easy Way to Violate MAR:

 Let the probability that a data variable is observed depend on the value of that data variable.



### Not Missing at Random Examples:



Snowfall reading is likely to be missing if weather station is covered with snow.



Participants in a longitudinal health study for a heart medication may die of a heart attack during the study.



Users are more likely to rate or buy items they like than items they don't like.

# Theory of Missing Data: Inference

MCAR/MAR Posterior:

$$\begin{split} P(\theta|\mathbf{x}^{o},\mathbf{r}) &\propto \int \int \int P(\mathbf{x},\mathbf{z}|\theta) P(\mathbf{r}|\mathbf{x},\mathbf{z},\mu) P(\theta|\omega) P(\mu|\eta) d\mu dZ d\mathbf{x}^{m} \\ &\propto \int f(\mathbf{r},\mathbf{x},\mu) P(\mu|\eta) d\mu \cdot \int \int P(\mathbf{x},\mathbf{z}|\theta) P(\theta|\omega) dZ d\mathbf{x}^{m} \\ &\propto P(\mathbf{x}^{o}|\theta) P(\theta|\omega) \end{split}$$

• When MCAR or MAR holds, the posterior can be greatly simplified. Inference for  $\theta$  does not depend on r,  $\mu$ , or  $\eta$ . The missing data can be *ignored*.

# **Theory of Missing Data:** Inference NMAR Posterior:

$$P(\theta|\mathbf{x}^o, \mathbf{r}) \propto \int \int \int P(\mathbf{x}, \mathbf{z}|\theta) P(\mathbf{r}|\mathbf{x}, \mathbf{z}, \mu) P(\theta|\omega) P(\mu|\eta) d\mu dZ d\mathbf{x}^m$$

- When MAR fails to hold, the posterior does not simplify.
- Basing inference on the observed data posterior and ignoring the missing data model leads to provably biased inference for data model parameters.

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### Multinomial Models: Mixture

#### **Probability Model:**

$$P(Z_n = k | \theta) = \theta_k$$
  

$$P(\mathbf{X}_n = \mathbf{x}_n | Z_n = k, \beta) = P(\mathbf{x}_n | \beta_k)$$
  

$$P(\theta, \beta | \alpha, \phi) = P(\theta | \alpha) \prod_k P(\beta_k | \phi)$$

#### **Properties:**

- Allows for a fixed, finite number of clusters.
- In the multinomial mixture,  $P(x_n|\beta_k)$  is a product of discrete distributions. The prior on  $\beta$  and  $\theta$  is Dirichlet.



### Multinomial Models: Mixture

#### **Dirichlet Distribution:**

Bayesian mixture modeling becomes much easier when conjugate priors are used for the model parameters. The conjugate prior for the mixture proportions  $\theta$  is the Dirichlet distribution.

$$P(\theta|\alpha) = \frac{\Gamma(\sum_{k} \alpha_{k})}{\prod_{k} \Gamma(\alpha_{k})} \prod_{k} \theta_{k}^{\alpha_{k}-1}$$

$$E[\theta_{k}|\alpha] = \frac{\alpha_{k}}{\sum_{k=1}^{K} \alpha_{k}}$$

$$P(\theta|\alpha, \mathbf{z}) = \frac{\Gamma(N + \sum_{k} \alpha_{k})}{\prod_{k} \Gamma(C_{k} + \alpha_{k})} \prod_{k} \theta_{k}^{C_{k}+\alpha_{k}-1}$$

### Multinomial Models: Mixture

#### **MAP EM Algorithm:**

E-Step: 
$$q_n(k) \leftarrow \frac{\theta_k \prod_{d=1}^D \prod_{v=1}^V \beta_{vdk}^{[r_{dn}=1][x_{dn}=v]}}{\sum_{k'=1}^K \theta_{k'} \prod_{d=1}^D \prod_{v=1}^V \beta_{vdk'}^{[r_{dn}=1][x_{dn}=v]}}$$

M-Step: 
$$\theta_k \leftarrow \frac{\alpha_k - 1 + \sum_{n=1}^N q_n(k)}{N - K + \sum_{k=1}^K \alpha_k}$$

$$\beta_{vdk} \leftarrow \frac{\phi_{vdk} - 1 + \sum_{n=1}^{N} q_n(k) [r_{dn} = 1] [x_{dn} = v]}{\sum_{n=1}^{N} q_n(k) [r_{dn} = 1] - V + \sum_{v=1}^{V} \phi_{vdk}}$$

**Probability Model:** 



#### **Probability Model:** α $P(\theta|\alpha) = \mathcal{D}(\theta|\alpha)$ $K \quad D$ 0 θ $P(\beta|\phi) = \prod \prod \mathcal{D}(\beta_{dk}|\phi_{dk})$ k = 1 d = 1 $P(Z_n = k|\theta) = \theta_k$ $\beta_k$ $Z_n$ $P(\mathbf{X} = \mathbf{x}_n | Z_n = k, \beta) = \prod^{\nu} \prod^{v} \beta_{vdk}^{[x_{dn} = v]}$ D = VK d=1 v=1 $X_n$ $P(\mu|\xi) = \prod \mathcal{B}(\mu_v|\xi_v)$ N v

$$P(\mathbf{R} = \mathbf{r}_n | \mathbf{X} = \mathbf{x}_n, \mu) = \prod_{d=1}^{D} \prod_{v=1}^{V} \mu_v^{[r_{dn}=1][x_{dn}=v]} (1-\mu_v)^{[r_{dn}=0][x_{dn}=v]}$$

#### **MAP EM Algorithm (E-Step):**

$$q_{n}(k) = P(z_{n} = k | \mathbf{x}_{n}^{o}, \mathbf{r}_{n}, \theta, \beta, \mu)$$

$$= \frac{\theta_{k} \prod_{d=1}^{D} \left( \prod_{v=1}^{V} (\beta_{vdk} \mu_{v})^{[x_{dn}=v]} \right)^{[r_{dn}=1]} \left( \sum_{v=1}^{V} \beta_{vdk} (1-\mu_{v}) \right)^{[r_{dn}=0]}}{\sum_{k=1}^{K} \theta_{k} \prod_{d=1}^{D} \left( \prod_{v=1}^{V} (\beta_{vdk} \mu_{v})^{[x_{dn}=v]} \right)^{[r_{dn}=1]} \left( \sum_{v=1}^{V} \beta_{vdk} (1-\mu_{v}) \right)^{[r_{dn}=0]}}$$

$$q_{n}(k, v, d) = P(z_{n} = k, x_{dn} = v | \mathbf{x}_{n}^{o}, \mathbf{r}_{n}, \theta, \beta, \mu)$$
  
=  $q_{n}(k) \left( \frac{\mu_{v} \beta_{vdk}}{\sum_{v'=1}^{V} \mu_{v'} \beta_{v'dk}} \right)^{[r_{dn}=1]} \left( \frac{(1-\mu_{v}) \beta_{vdk}}{\sum_{v'=1}^{V} (1-\mu_{v'}) \beta_{v'dk}} \right)^{[r_{dn}=0]}$ 

#### **MAP EM Algorithm (M-Step):**

$$\theta_k = \frac{\alpha_k - 1 + \sum_{n=1}^N q_n(k)}{N - K + \sum_{k=1}^K \alpha_k}$$

$$\beta_{vdk} = \frac{\phi_{vdk} - 1 + \sum_{n=1}^{N} q_n(k) [r_{dn} = 1] [x_{dn} = v] + q_n(k, v, d) [r_{dn} = 0]}{\sum_{n=1}^{N} q_n(k) - V + \sum_{v=1}^{V} \phi_{vdk}}$$

$$\mu_{v} = \frac{\xi_{1v} - 1 + \sum_{n=1}^{N} \sum_{d=1}^{D} [r_{dn} = 1] [x_{dn} = v]}{\xi_{1v} + \xi_{0v} - 2 + \sum_{n=1}^{N} \sum_{d=1}^{D} [r_{dn} = 1] [x_{dn} = v] + q_{n}(v, d) [r_{dn} = 0]}$$

# DEMO

# Multinomial Mixture Learning With Random and Non-Random Missing Data



# **Other Models for Missing Data:**

- K-Nearest Neighbors
- Probabilistic Principal Components Analysis
- Factor Analysis
- Mixtures of Gaussians
- Mixtures of PPCA/FA
- Probabilistic Matrix Factorization
- Maximum Margin Matrix Factorization
- Conditional Restricted Boltzmann Machines

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# **Collaborative Filtering: Collaborative Prediction Problem**



Yahoo! Music LaunchCast radio users.

**Collaborative Filtering :** Yahoo!

- 1000 songs selected at random.
- Users rate 10 songs selected at random from 1000 songs.
- Answer 16 questions.
- Collected data from 35,000+ users.

Yahool Music Rating Survey - Hicrosoft Internet         Ele Edit Yew Fayorites Tools Help         Back -        ·         Address 30         MUSIC: +         Yabool Ackres: W/hat	Explorer	sites @ & &	Ya on M	• 🛍 🖏 ahoo! St Iusic Ra	udy
Yanoo! Asks: What	ao y	ou rate?	On P	iusic Ra	ling
	Part 2	: Rate All Songs			
	Play	Track Name	Artist Name	Rating	
	Δ	<u>Go Your Own Way</u>	Fleetwood Mac	0	
	Δ	<u>Rick James Style</u>	Lemonheads	<u>0</u> <u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u></u>	
	Ο	A Bit Of Wind	Fruit Bats	⊘☆☆☆☆	
	Δ	<u>Walkaway Joe</u>	Trisha Yearwood	<ul><li>② ☆ ☆ ☆ ☆</li></ul>	
	Δ	Predictable	Good Charlotte	◎☆☆☆☆	
		Ghost Town	Joseph Patrick Moore	0 <u><u><u></u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u></u>	
		Tennis	Junkie XL	0 <u><u><u></u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u></u>	
		Inconsolable	Jonatha Brooke	0 <u>0</u> <u>0</u> <u>0</u> <u>0</u> <u>0</u> <u>0</u> <u>0</u> <u>0</u>	
		We're A Winner	The Impressions	000000	
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Сор	yright 200 <u>music</u>	5 Yahoo! Inc. All Rights rating_study@yahoo.cc Privacy Policy	Reserved.		

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# **Collaborative Filtering:** Yahoo!



### **More Empirical Distributions**



# **Collaborative Filtering:** Jester

Jester gauge set of 10 jokes used as complete data. Synthetic missing data was added.

- 15,000 users randomly selected
- Missing data model:  $\mu_v(s) = s(v-3)+0.5$







# **Experimental Protocol**

Randomly partition users into 5 blocks of 1080 users

Three sets of ratings:

- 1. Observed ratings all but one of original ratings
- 2. Test ratings for user-selected remaining one
- 3. Test ratings for randomly-selected ten survey responses

User-selected items – same distribution as observed Randomly selected test items -- MCAR

# **Experimental Protocol**

Weak Generalization

- Learn on training user observed ratings
- Evaluate on training user test ratings

**Strong Generalization** 

- Learn on training user observed ratings
- Evaluate on test user test ratings

# **Data Sets: User Splits**



# **Data Sets: User Splits**



# **Collaborative Filtering:** Results

#### Jester Results: MM vs MM/CPT-v







# **Collaborative Filtering:** Baselines



**Standard CF methods implicitly assume MAR** 

Here we compare to three other CF methods:

- 1. Item-based K-nearest neighbor (iKNN)
- 2. cRBM
- 3. Matrix factorization

# **Conditional RBM for CF**



# **Probabilistic Matrix Factorization**



- Let  $R_{ij}$  represent the rating of user *i* for movie *j*. The row and column vectors  $U_i$  and  $V_j$  represent user-specific and movie-specific latent feature vectors respectively.
- The model:

$$p(R_{ij}|U_i, V_j, \sigma^2) = \mathcal{N}(R_{ij}|U_i^T V_j, \sigma^2)$$

# **Collaborative Filtering:** Results Comparison of Results on Yahoo! Data



Method	Complexity	Rand MAE	User MAE
EM MM	1	$0.7725 \pm 0.0024$	$0.7626 \pm 0.0077$
EM MM/CPT-v	20	$0.5431 \pm 0.0012$	$0.6631 \pm 0.0026$
EM MM/Logit	5	$0.5038 \pm 0.0030$	$0.7029 \pm 0.0186$
EM MM/CPT-v+	5	$0.4456 \pm 0.0033$	$0.7235 \pm 0.0059$
MCMC DP	N/A	$0.7624 \pm 0.0063$	$0.5767 \pm 0.0077$
MCMC DP/CPT-v	N/A	$0.5549 \pm 0.0026$	$0.6670 \pm 0.0071$
MCMC DP/CPT-v+	N/A	$0.4428 \pm 0.0027$	$0.7537 \pm 0.0026$
CD cRBM	20	$0.7179 \pm 0.0025$	$0.5421 \pm 0.0081$
CD cRBM-v	1	$0.4553 \pm 0.0031$	$0.7501 \pm 0.0066$

# **Collaborative Filtering:** Results Comparison of Results on Yahoo! Data



MF MM CPT-

Logit-



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# **Application to Ranking**

$$NDCG@L = \sum_{n=1}^{N} \frac{\sum_{l=1}^{L} (2^{x_{n\hat{\pi}(l,n)}} - 1) / \log(1+l)}{N \sum_{l=1}^{L} (2^{x_{n\pi(l,n)}} - 1) / \log(1+l)}$$

- $\hat{x}_{ni}^t$ : mean of posterior predictive distribution for test item i.
- $\widehat{\pi}(i,n)$  : rank of test item i according to  $\widehat{x}_{ni}^{t}$  .
- $\pi(i,n)$  : rank of test item i according to  $x_{ni}^t$  .

# **Ranking Results**



### Longer Recommendation Lists

### Conclusions

In real recommender system data, the standard missingat-random assumption is typically violated

Methods that include explicit non-random missing data model out-perform methods that assume MAR

In practice, the important task is collaborative \*ranking\*, not rating prediction

Our recent results show that combinations of neighborand model-based approaches to collaborative ranking permits scaling to large datasets

### **Collaborative Ranking Results**

	10		20				30				40			
	N@1	N@3	N@5	<b>N@</b> 1	N@3	N@5	]	<b>N@</b> 1	N@3	N@5	N@	1 N(	@3	N@5
MovieLens-1:														
UB	49.30	54.67	57.36	57.49	61.81	62.88	6	54.25	65.75	66.58	62.2	7 64	.92	66.14
PMF-R(12K)	69.39	68.33	68.65	72.50	70.42	69.95	7	72.77	72.23	71.55	74.0	2 71	.55	70.90
CO(240K)	67.28	66.23	66.59	71.82	70.80	70.30	7	71.60	71.15	70.58	71.4	3 71	.64	71.43
WLT(17)	70.96	68.25	67.98	70.34	69.50	69.21	7	71.41	71.16	71.02	74.0	9 71	.85	71.52
MovieLens-2:														
UB	67.62	68.23	68.74	71.29	70.78	70.87	7	72.65	71.98	71.90	73.3	3 72	.63	72.42
PMF-R(500K)	70.12	69.41	69.35	70.65	70.04	70.09	7	72.22	71.48	71.43	72.1	8 71	.60	71.55
CO(5M)	70.14	68.40	68.46	68.80	68.51	68.76	6	54.60	65.62	66.38	62.8	2 63	.49	64.25
WLT(17)	72.78	71.70	71.49	73.93	72.63	72.37	7	74.67	73.37	73.04	75.1	9 73	.73	73.30
Yahoo!:														
UB	57.20	55.29	54.31	64.29	61.48	60.16	e	56.82	63.83	62.42	68.9	7 65	.89	64.50
PMF-R(1M)	52.86	51.98	51.53	63.93	62.42	61.65	6	56.82	65.41	64.61	69.4	6 68	.05	67.21
CO(10M)	57.42	56.88	56.46	60.59	59.94	59.48	6	52.07	61.10	60.54	61.6	8 60	.78	60.24
WLT(17)	58.76	55.20	53.53	66.06	62.77	61.21	(	69.74	66.58	65.02	71.5	0 68	.52	67.00