Normative Requirements Operationalization with Large Language Models

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Systems increasingly interacting with humans in various domains (transport, environment, health and social care)

- **ALMI:** Assistive-care robotics
- Helps with food preparation, dressing, fallen-user alert, etc.



Detect the user has fallen



Alert that the user has fallen

ALMI robot from RoboStar (University of York, UK)

Normative Requirements

- Capture social, legal, ethical, empathetic, cultural (SLEEC) aspects of systems
 e.g., When another person is in the room, avoid mentioning medications that the patient is
 on.
- Normative requirements encompass both functional and non-functional aspects and are delineated with respect to time
- Specified by stakeholders with non-technical expertise
 - Lawyer, regulators, ethicists, etc.
- Hard to get right
 - Stakeholders from different fields, different vocabularies
 - Their views are often conflicting or redundant
 - Stakeholders might not have sufficient technical background to reason about requirements
 - Requirements are complex: Allow constraints over data and time





Automated techniques based on first-order logic [ASE2024,ICSE2024] and process algebra [GYBJCC23] have been developed to check the well-formedness of normative requirements:

- Situational and vacuous conflicts
- Restrictive or insufficient requirements
- Unnecessary redundant requirements

[GYBJCC23] S. Getir-Yaman, C. Burholt, M. Jones, R. Calinescu, and A. Cavalcanti. "Specification and Validation of Normative Rules for Autonomous Agents", FASE 2023.
[ASE2024] N. Feng, L. Marsso, S. Yaman, B. Townsend, Y. Baatartogtokh, A. Cavalcanti, R. Calinescu, and M. Chechik. "Towards a Formal Framework for Normative Requirements Elicitation", ASE 2024.
[ICSE2024] N. Feng, L. Marsso, S. Yaman, B. Townsend, Y. Baatartogtokh, R. Ayad, V. Mello, I. Standen, I. Stefanakos, C. Imrie, G. Rodrigues, A. Cavalcanti, R. Calinescu, and M. Chechik.. "Analyzing and Debugging Normative Requirements via Satisfiability Checking", ICSE2024 -.

SLEEC DSL [GYBJCC23]



Rules

rule block

Rule1 when CurtainOpenRequest then CurtainsOpened within 30 seconds

unless userUnderDressed then RefuseRequest within 30 seconds

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• Current analysis methods assume that the system capabilities in the SLEEC requirements are independent.

 Relations often assumed by non-technical stakeholders, e.g., based on common sense: If a patient is not allowed to drink liquid, it is also not allowed to drink juice!





Capturing the **semantic relationship** between the abstract representations of system capabilities in the SLEEC requirements.





Use LLM to identify semantic relations between abstract representation of system capabilities (i.e., help with domain modeling)

Capture relations between events, measures, and events and measures

Restrict ourselves to binary relations

Select a few relation types to focus on, in collaboration with a philosopher with expertise in common-sense knowledge

Relations between events: examples

Relation	SLEEC DSL example							
hypernym	<i>water is an instance o</i> DrinkWater	f liquid hypernym	DrinkLiquid					
equal	patient and client are i	interchangeable, wh	nen patients are the only clients					
equal	CallPatient	equal	CallClients					
contradictory	impossible to open and close the door simultaneously							
contradictory	OpeningDoor isCo	ntradictoryWith	ClosingDoor					
happen	locking the door occur	rs after closing it						
before	ClosingDoor h	appensBefore	LockingDoor					

Relations between measures: examples

Notation	SLEEC DSL example							
imply	<i>door opened can not be locked</i> doorOpened imply not doorLocked							
mutual	door opened can not be locked							
exclusive	door0pened mutuallyExclusive doorLocked							
opposite	<pre>the door can be either opened or closed doorOpened oppositeTo doorClosed</pre>							
equal	<i>patient and client are interchangeable, when patients are the only clients</i> patientConsented equal userConsented							

Relations between events and measures: examples

ID	SLEEC DSL example							
induce	CollectConsent induces consentObtained							
forbidden	inWater forbids CarStartSpeeding							
until	when CollectConsent then consentObtained							
	until ConsentWithdraw							
for	when LoginConfirmed then loggedIn for 10 minutes							

Sanitizing SLEEC definitions

Definitions event DressingStarted event CurtainOpenRqst event CurtainsOpened measure userUnderdressed: Bool	definition block
measure roomTemperature: numeric	
Rules	rule

block

Rule1 when CurtainOpenRequest then CurtainsOpened within 30 seconds

unless userUnderDressed then RefuseRequest within 30 seconds

Enrich the preliminary set of SLEEC requirements with captured semantic relations

- 1. Use our LLM technique to extract the semantic relation candidates
- 2. Automatically filter semantic relation candidates to ensure consistency
- 3. (Stakeholders) Manually review the remaining candidates, add new ones
- 4. Integrate validated candidates into preliminary SLEEC DSL requirements

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Excerpt of prompt for identifying hypernym binary relations

Here are my definitions:

def_start:

event PreparingDeployment

• • • •

measure userOccupied: Boolean

def_end

For every pair of events A and B, can you please answer the following questions: Does occurrence of event A implies the occurrence of event B at exactly the same time, if yes, please say A **hypernym** B, if no, please say A NOT hypernym B. For example, if A is a special type of B, then occurrence of A implies the occurrence of B (DrinkingWater **hypernym** Drinking).

e.g., ALMI definition

Enrich the preliminary set of SLEEC requirements with captured semantic relations

- 1. Use our LLM technique to extract the semantic relation candidates (*Rel*)
- 2. Automatically filter semantic relation candidates to ensure consistency
- 3. (Stakeholders) Manually review the remaining candidates, add new ones
- 4. Integrate validated candidates into preliminary SLEEC DSL requirements

- **A. Identify relations that could lead to logical inconsistencies** (based on inference rules)
- **B.** Filter the identified relations

Identify relations extracted (*Rel*) that could lead to logical inconsistencies based on inference rules

- Use inference rules (Horn clauses) to derive new relations from *Rel*
- Obtain *Rel**: fixpoint set of all relations that are in *Rel* or derivable from *Rel*
- A relation *r* leads to an inconsistency if *Rel** contains both the positive relation *r* and the negative relation not *r*
- GPT is then tasked to judge the inferred relationship.
- Filter the smallest set of relation from *Rel* to resolve the inconsistency

Horn inference rules for semantic relations



+': rules deriving positive relations, used to derive new relations
 -': rules deriving negative relations, used for identifying inconsistency witnesses

```
Rel = { r1= e1 hypernym e3,
 r2 = e3 hypernym e2 }
```



```
From r1 and r2 by rule (IPtrans^+) we derive r3:
r3 = e1 hypernym e2
```

We ask LLM if r3 holds:

- if yes we add in Rel
- otherwise we add r3 = **not** (e1 **hypernym** e2)

Inconsistent semantic relation example

```
Rel = {r1= e1 hypernym e3,
        r2 = e3 hypernym e2,
        r3 = not (e1 hypernym e2)}
```



```
From r1 and r2 by rule (IPtrans<sup>+</sup>) we derive r5:
r4 = e1 hypernym e2
```

The derived relation r4 is inconsistent with r3 (conflicts)

A. Identify relations that could lead to logical inconsistencies based on inference rules

B. Filter the identified relations

- a) In case the judgement from GPT is inconsistent with the inference result, we prune the relationship that causes inconsistency in *Rel*.
- b) Filtering until a fixpoint

Enrich the preliminary set of SLEEC requirements with captured semantic relations

- 1. Use our LLM technique to extract the semantic relation candidates
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Evaluation



We first would like to study the effectiveness of identifying semantic relations in improving requirements analysis.



RESERVE:

repository of 9 real-world case studies [ICSE2024]

- **Domains:** transport, environment, manufacturing. health and social care.
- Different stages: ranging from the design phase to deployed systems
- Non-technical stakeholders: an ethicist, a lawyer, a philosopher, and a psychologist
- Technical stakeholders: a safety analyst, and 3 engineers
- Normative requirements: 233 N-NFRs in total which are well-formed-free



[ICSE2024] N. Feng, L. Marsso, S. Yaman, B. Townsend, Y. Baatartogtokh, R. Ayad, V. Mello, I. Standen, I. Stefanakos, C. Imrie, G. Rodrigues, A. Cavalcanti, R. Calinescu, and M. Chechik.. "*Analyzing and Debugging Normative Requirements via Satisfiability Checking*", ICSE2024 -.

Effectiveness of adding LLM-discovered relationships w.r.t. the number of relevant and spurious WFIs identified

- 103 semantic-relations,
53 of them classified as relevant by N-TS

Considering this 53
 relations enabled us to
 find 13 new WFIs
 (including 6 conflicts)

casa studias	rules	relations	new WFI							
case studies	(evnt msr.)	(TP - FP)	v-conf.	s-conf.	redund.	insuffi.	restrict.			
ALMI	39 (41 – 15)	5 - 2	0	0	0	0	0			
ASPEN	15(25-18)	19 - 8	1	0	1	0	0			
AutoCar	19 (36-26)	6 - 19	0	0	0	0	0			
BSN	29 (33-31)	1 - 3	0	0	2	0	0			
CSI-Cobot	20 (23-11)	3 - 3	0	0	0	0	0			
DAISY	26 (45-31)	15 - 5	5	0	4	0	0			
DPA	26 (28-25)	3 - 2	0	0	0	0	0			
DressAssist	31 (54-42)	0 - 0	0	0	0	0	0			
SafeSCAD	28 (29-20)	1 - 8	0	0	0	0	0			

ALMI relation added examples:

kitchenSafe **implies** (riskLevel = low) alarmOn **mutualExclusive** alarmRestarts We integrated the definition sanitization step into the normative requirement iterative elicitation process [ASE2024] to preliminary study:

- a) Facilitate the elicitation of a comprehensive set of requirements: encompass
 - all existing system capabilities
 - social, legal, ethical, empathetic, cultural considerations



b) Impact on supporting non-technical stakeholders in achieving a well-formed set of requirements.

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Overview of the new approach









How well does RAINCOAT support non-technical stakeholders in guiding the elicitation and analysis process?

- i. adhoc elicitation: Manual elicitation without guidelines (to provide baseline)
- **ii. systematic-elicitation:** Following RAINCOAT stage 1 guidance (impact of structured approach to requirements elicitation)
- iii. RAINCOAT-elicitation-validation:
 Following the overall RAINCOAT approach
 (impact of structured approach to requirements elicitation)

How well does RAINCOAT support non-technical stakeholders in guiding the elicitation and analysis process?

experiments	cases	rules	relations	£	f	WFI	:	un stui st	f	Num	ber of iter	ations	
		(evnt. – msr.)	(IP - FP)	v-coni.	s-coni.	redund.	insum.	restrict.	v-coni.	s-conf.	insum.	restrict.	reauna.
adhoc-elicitation	Tabiat	19 (27 – 13)	13 - 20	0	0	0	not ap	plicable	not applicable				
systematic-elicitation	Casper	57 (59 - 24)	11 - 18	22	2	12	not ap	not applicable not applicable		ble			
RAINCOAT- elicitation-validation	Tabiat Casper	$\begin{array}{c} 28 \ (37-18) \\ 26 \ (38-14) \end{array}$	17 - 21 23 - 22	0 0	0 0	0 0	0 0	0 0	1 0	3 0	3 1	0 0	0 1

- Systematic vs adhoc : cover more capabilities, but causes more WFIs
- Systematic vs RAINCOAT: * more rules, but 12 redundant ones!
 - * confidence of having elicited enough (insufficiency and restrictiveness)

Summary





Goal: support non-technical stakeholders in eliciting well-formed normative requirements



Our contributions:

Leverage LLMs to capture common sense to bridge gap between manually and automatically analyzing normative requirements

- Extracting semantic relations between the abstract representations of system capabilities in the requirements
- Enrich automated reasoning techniques for eliciting and analyzing the consistency and coherence of the requirements



Outcome: An effective use of LLM for bridging the gap between formal reasoning tool and non-technical stakeholders!

Future research directions (SLEEC)



- a) How to best support non-technical stakeholders in validating SLEEC requirements?
- b) How to capture user preferences and uncertainty in SLEEC requirements?
- c) How to handle system adaptation, environment adaptation, SLEEC requirements evolution?
- d) How to assure that systems satisfy their SLEEC constraints:
- e) How to elicit, analyze, and monitor SLEEC requirements with respect to uncertainty?
- f) How to handle systems with a less clear interface (e.g., LLM-based)?







The implementation and all our evaluation artifacts available in: <u>https://github.com/NickF0211/sleecvalDef</u>