# Modeling and Reasoning with Changing Intentions: An Experiment

Alicia M. Grubb, Marsha Chechik amgrubb, chechik @cs.toronto.edu

RE'17 - Sep. 7, 2017



#### Overview

#### Problem:

We investigate the effectiveness and usability of

- Evolving Intentions,
- Simulation over Evolving Intentions, and
- GrowingLeaf

#### Practitioners:

- Improves decision making in early-RE
- Consider short-term and long-term impacts of alternatives

# Motivating Scenario

A City is evaluating waste management options for its Citizens.

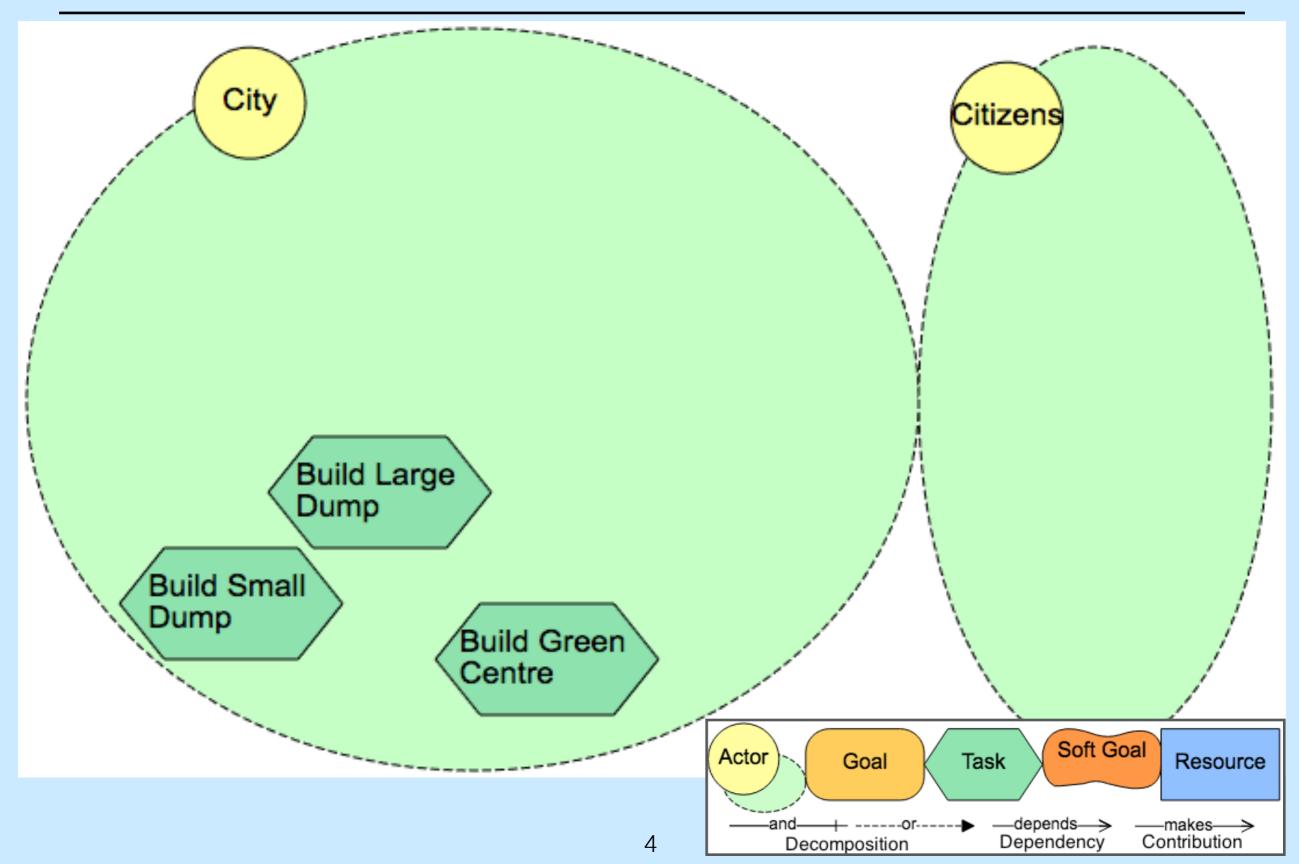
Options: Build Green Centre

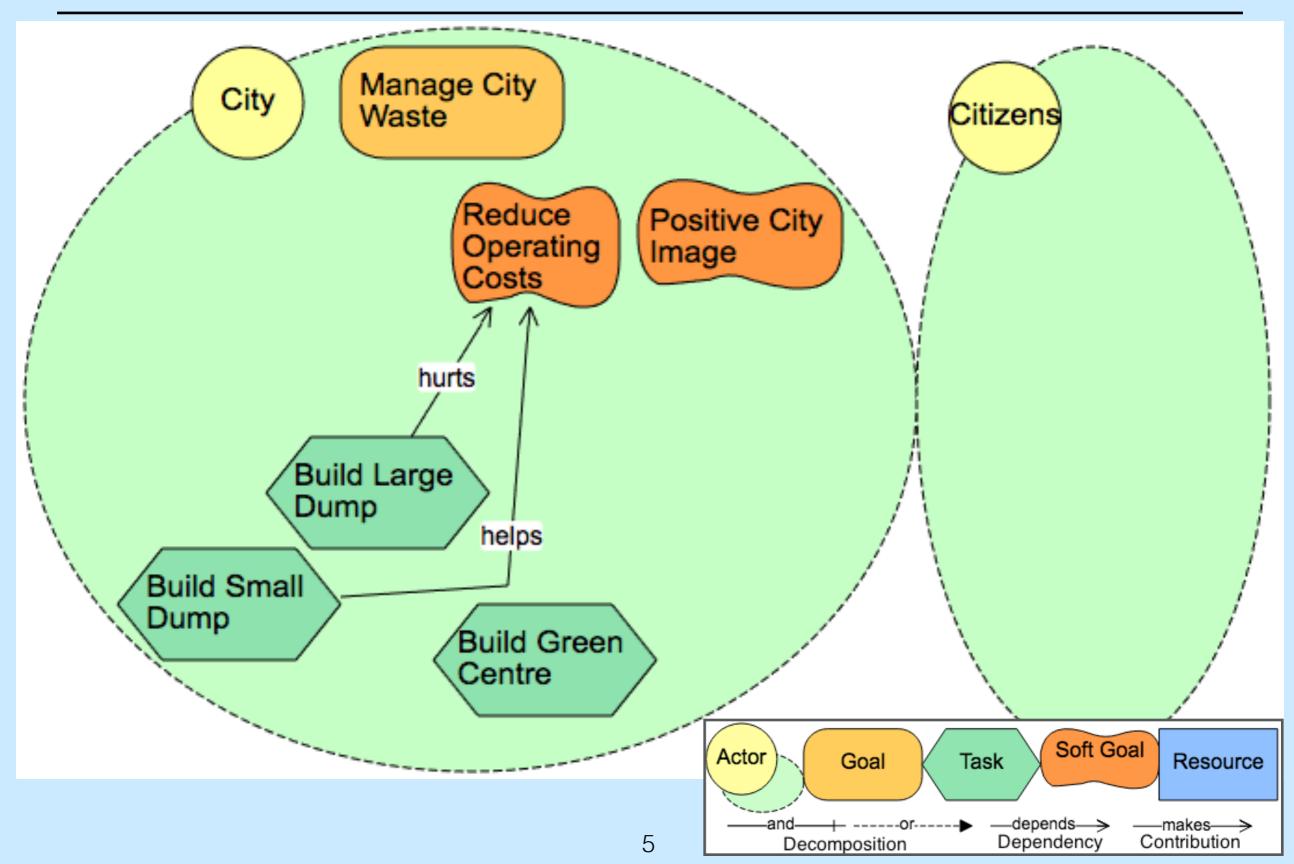
Build Landfill / Dump (large, small)

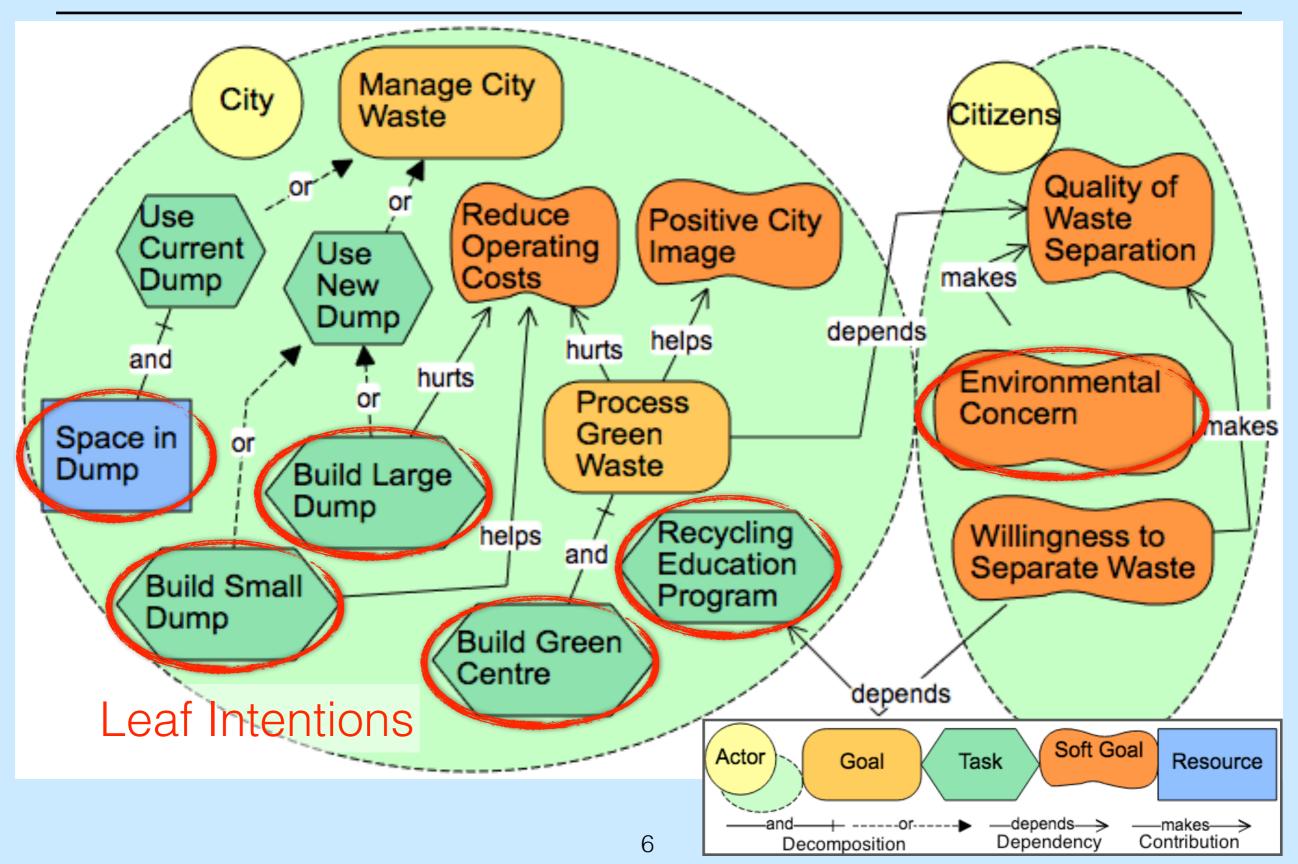


Choose the best alternative(s) using goal modeling.

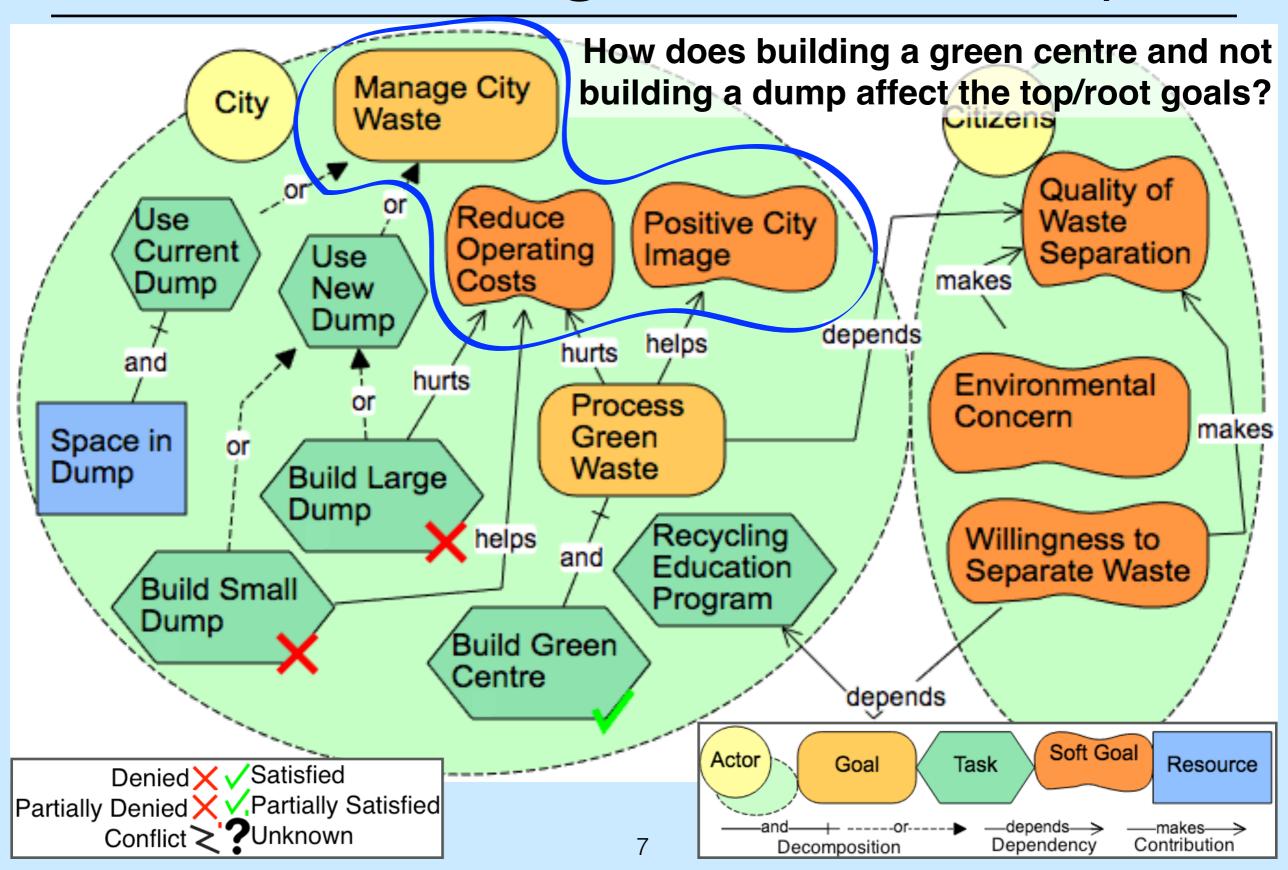
3

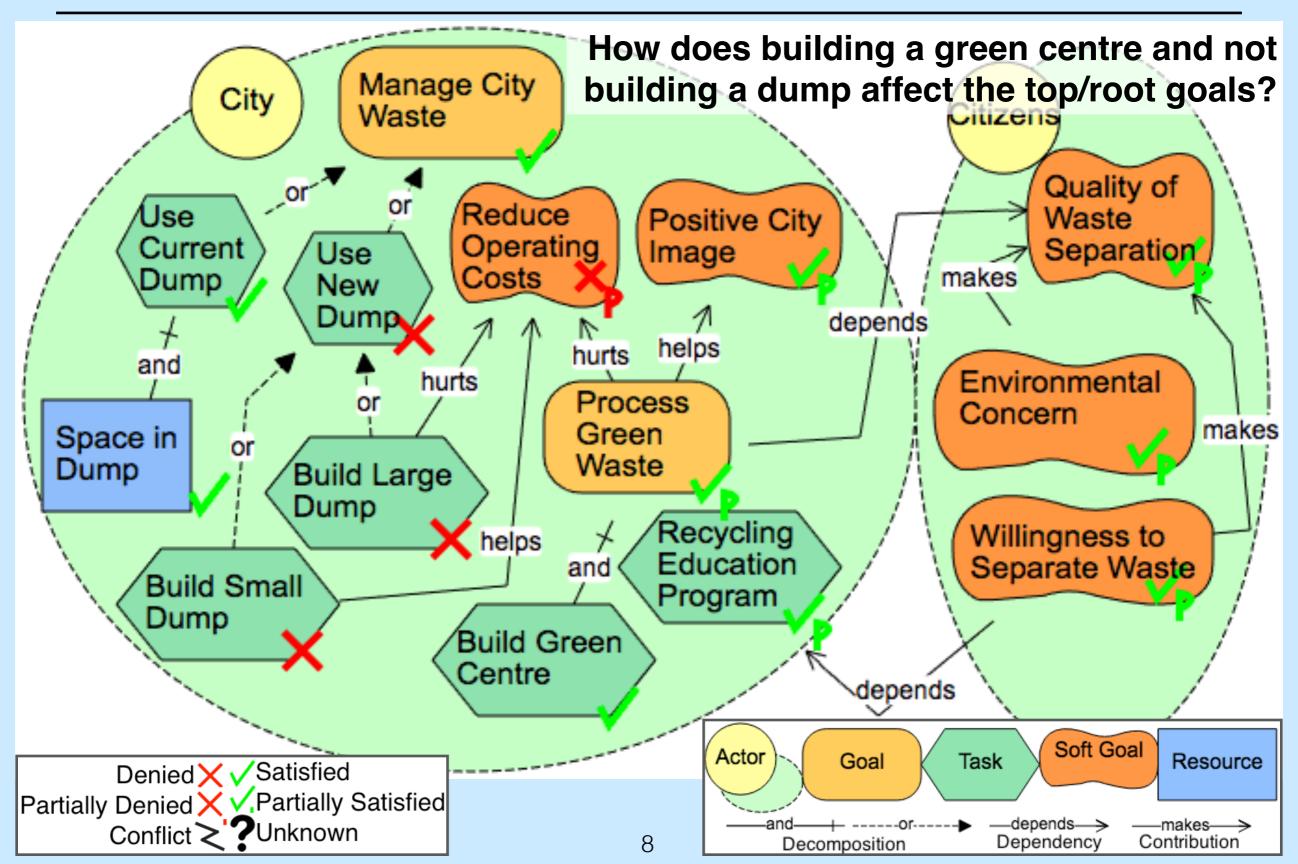












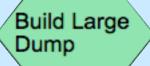
Question: How does satisfying



and not satisfying (deny)



&



affect the top/root goals?



Manage City Waste Positive City Image

Answer: It satisfies

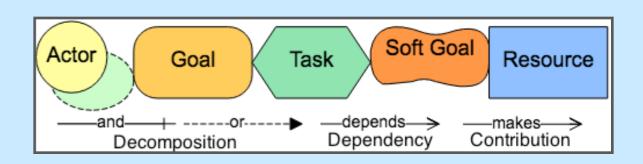
Manage City Waste

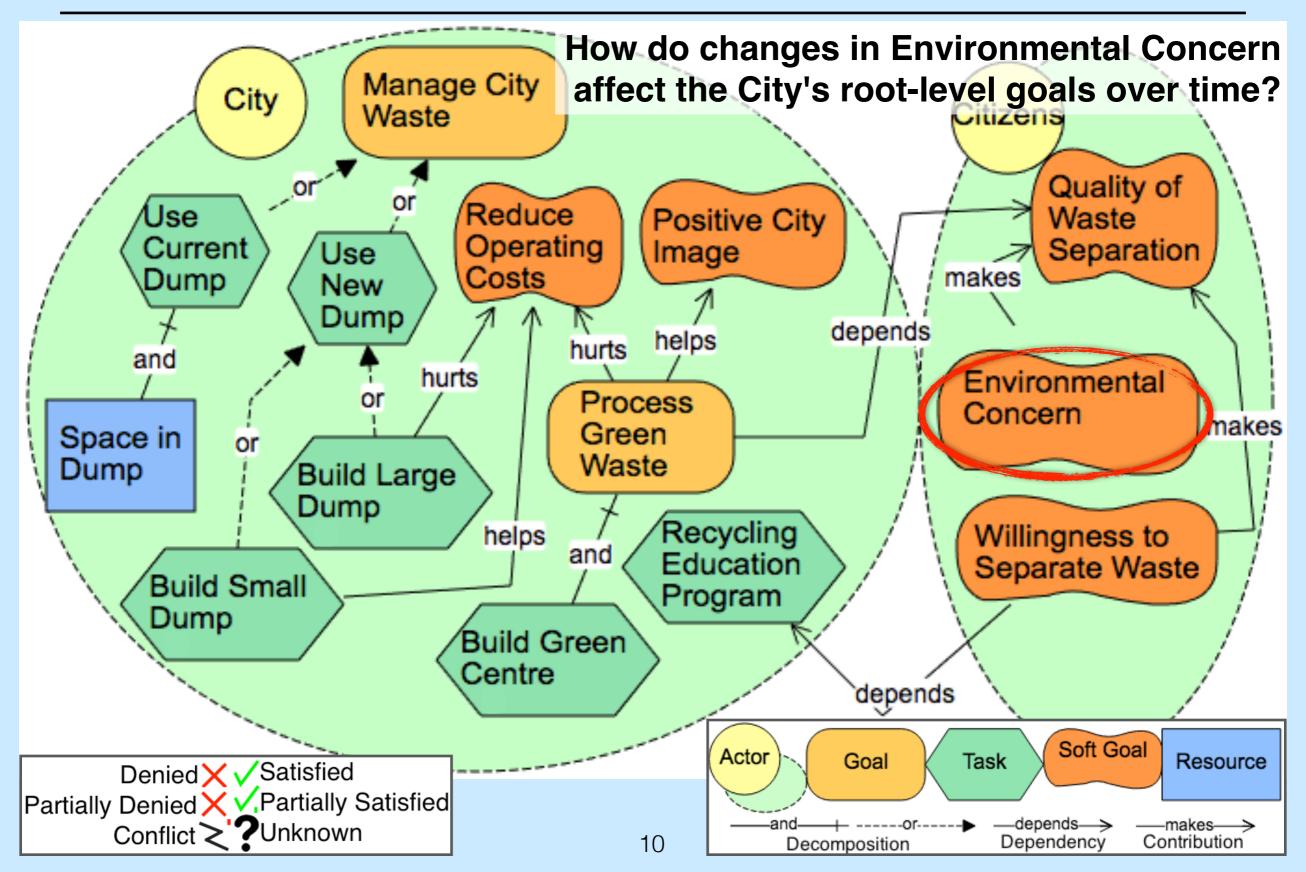
partially satisfies

Positive City Image

but partially denies

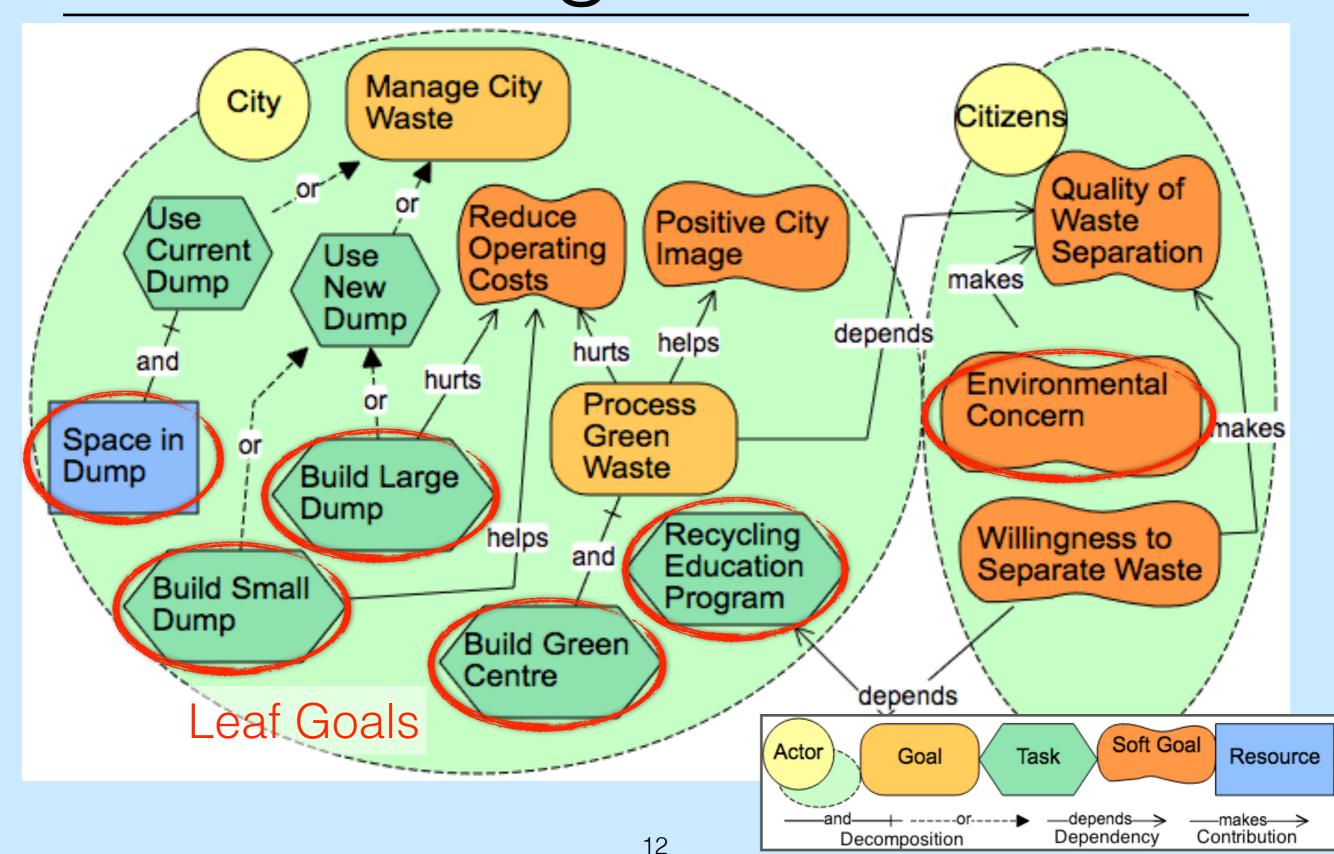


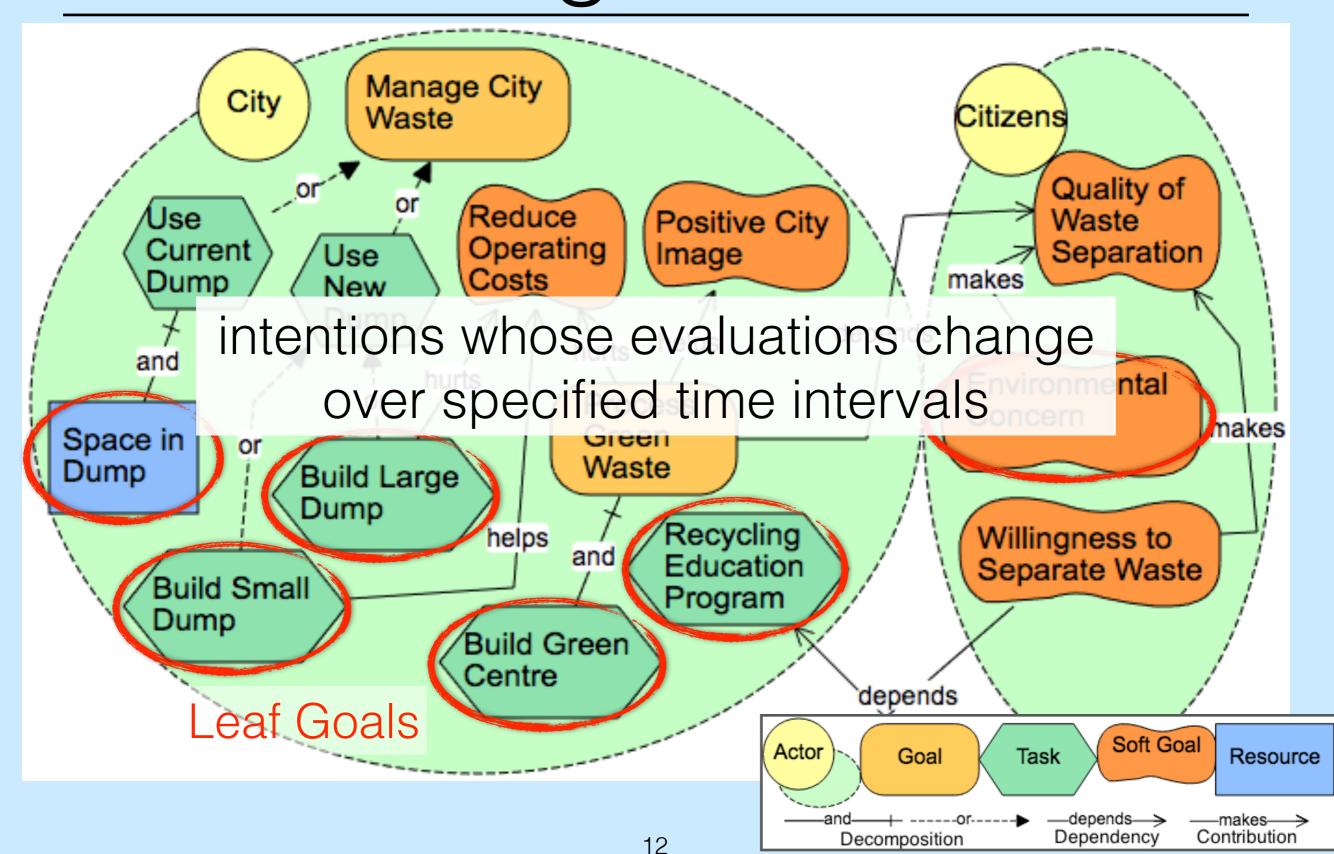




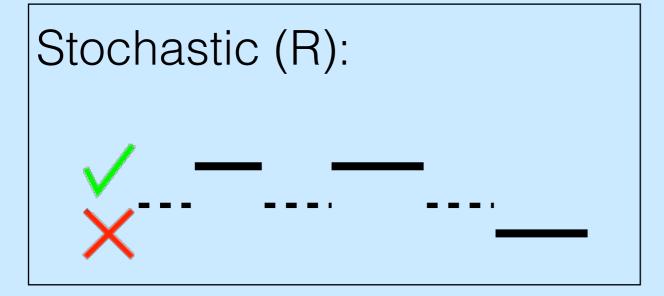
#### Previous Work

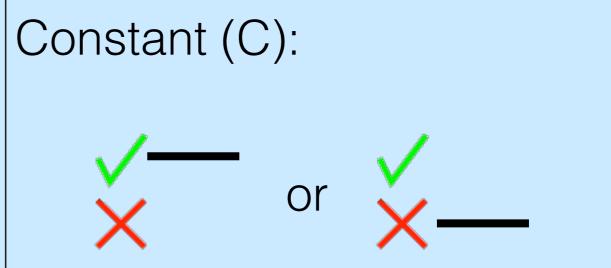
- "Looking into the Crystal Ball: Requirements Evolution over Time." [RE'16]
- Allow goal model intentions to change over time [Evolving Intentions (Els)]
- Understand the impacts of dynamically changing intentions on decision making
   [Simulation over Evolving Intentions (EI-Sim)]
- Tooling for modeling and analyzing intentions that change over time. [GrowingLeaf]

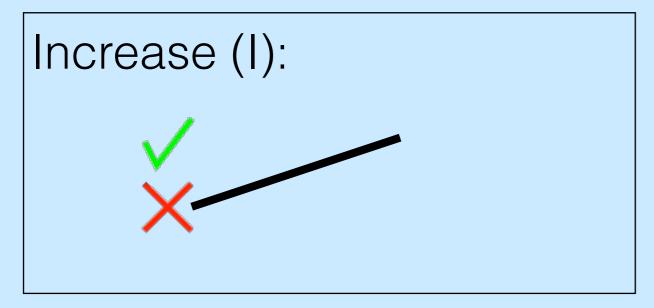


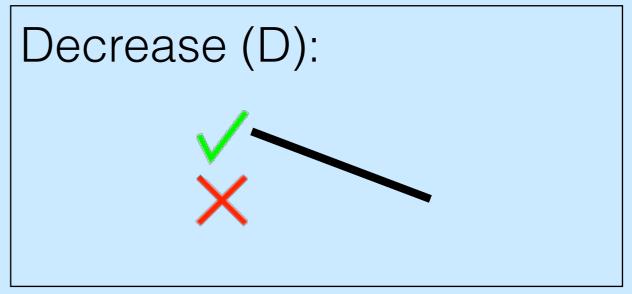


#### Elementary Functions

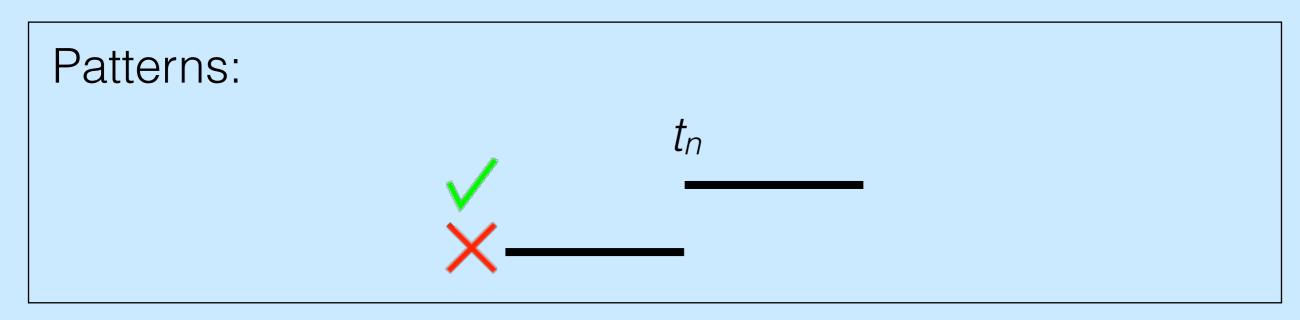


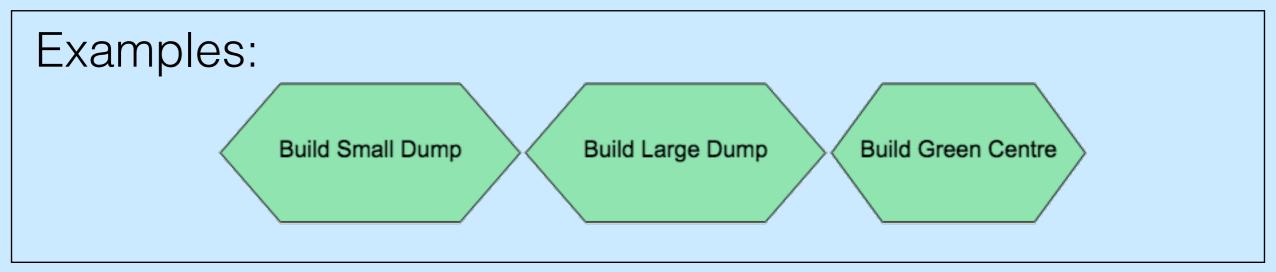






#### Denied-Satisfied (DS)





Satisfied-Denied (SD)

the satisfaction evaluation remains Satisfied until  $t_i$  and then remains Denied

Denied-Satisfied (DS)

the satisfaction evaluation remains Denied until  $t_i$  and then remains Satisfied

Stochastic-Constant (RC)

changes in satisfaction evaluation are stochastic or random until  $t_i$  and then remains constant at *constantValue* the satisfaction evaluation remains constant at *constantValue* until  $t_i$  and then changes in evaluation are stochastic or random

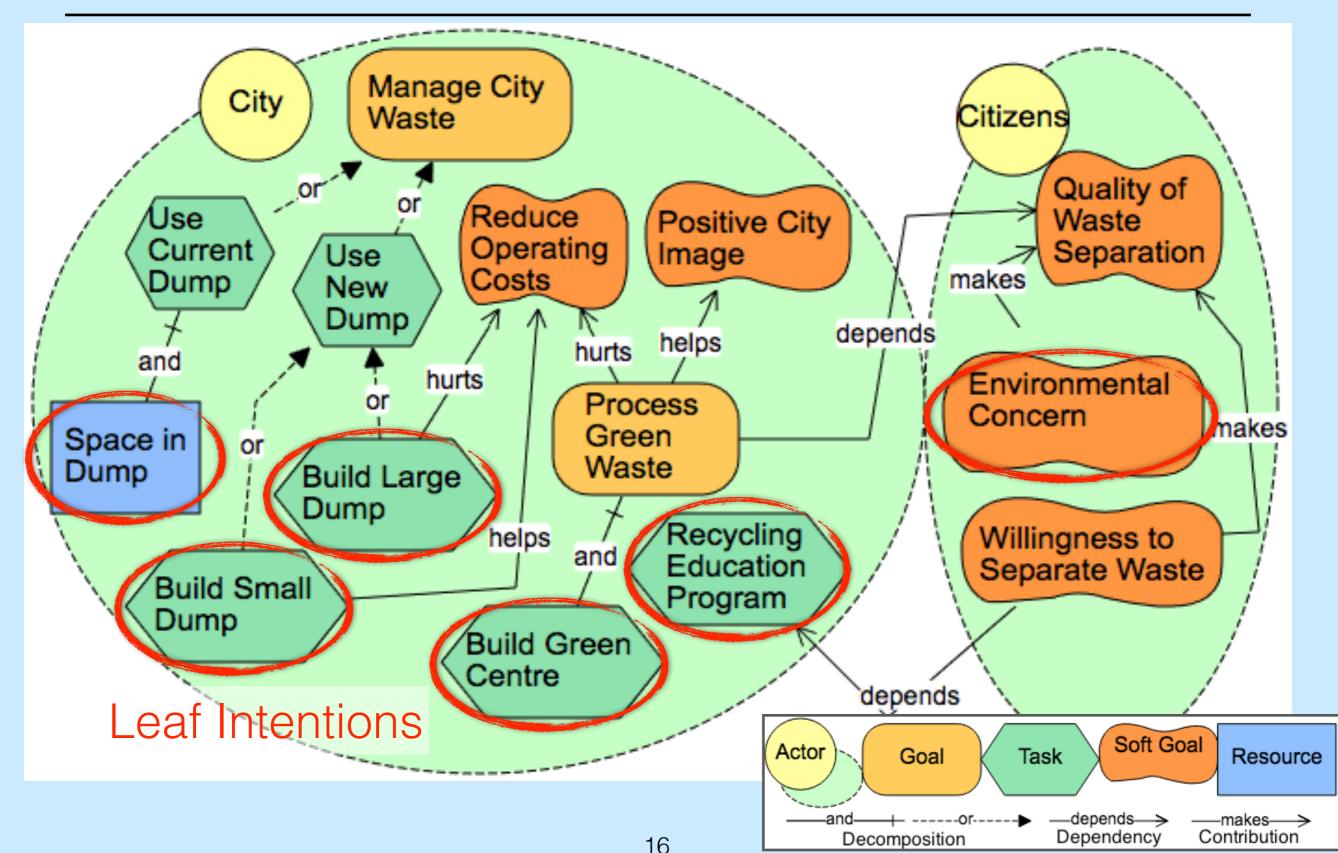
Constant-Stochastic (CR)

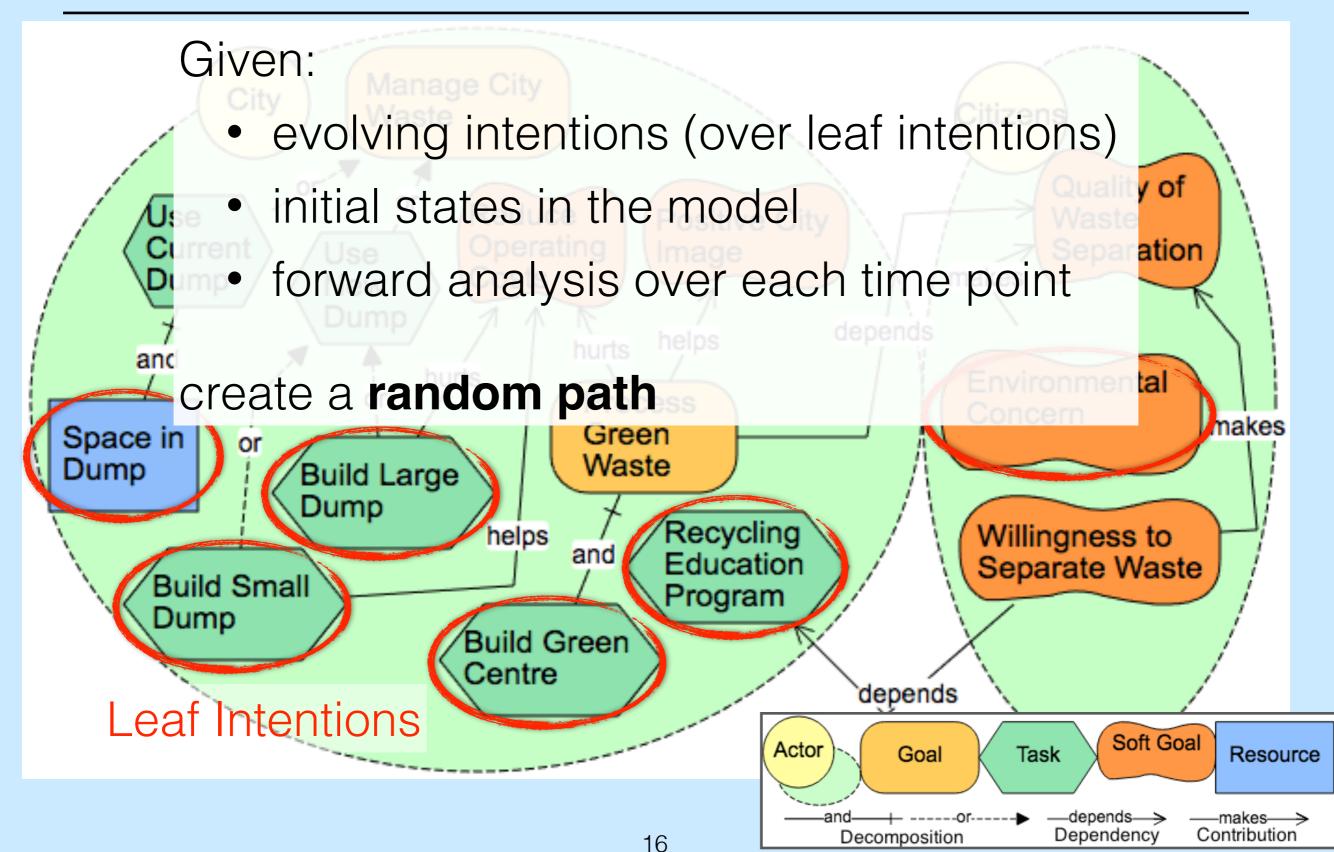
changes in satisfaction evaluation become "more true" to a *maxValue* at t<sub>i</sub> and then remains constant at *constantValue* 

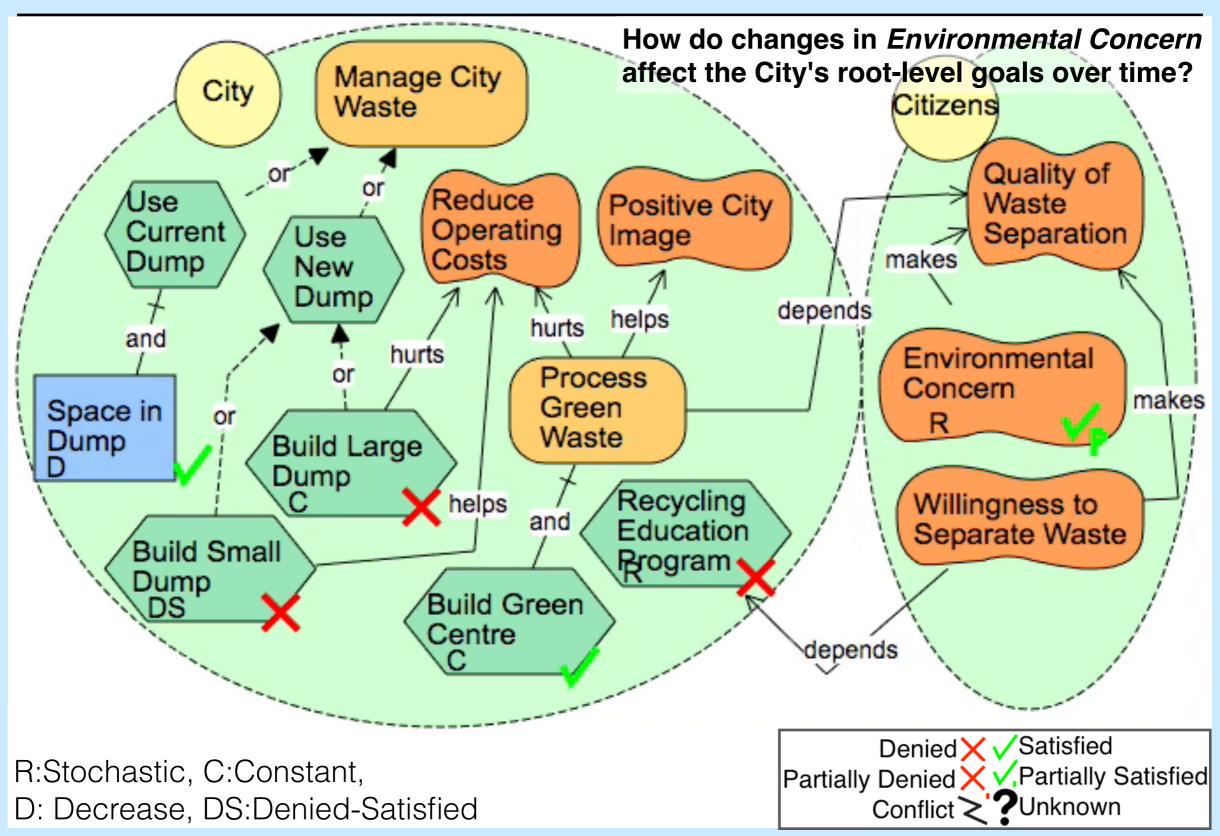
Monotonic Positive (MP)

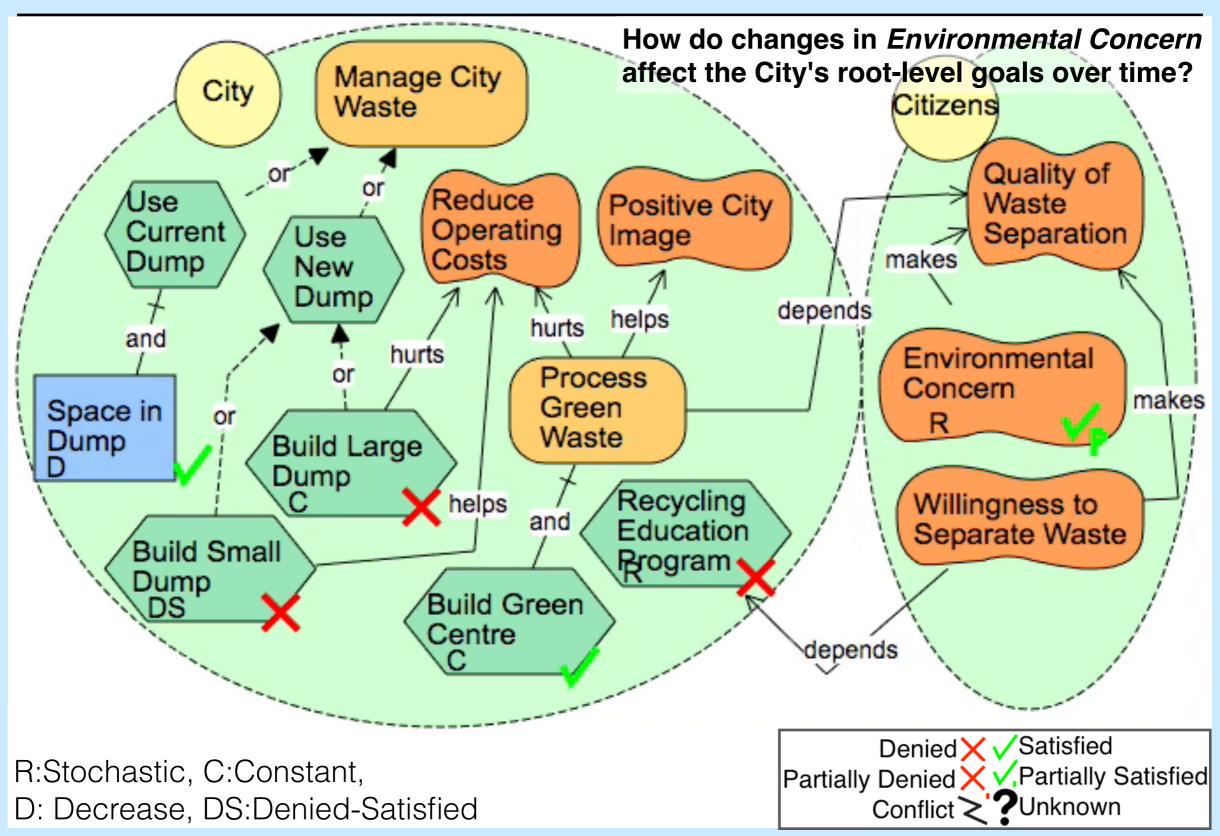
changes in satisfaction evaluation become "less true" to a *maxValue* at t<sub>i</sub> and then remains constant at *constantValue* 

Monotonic Negative (MN)









Question: How do changes in

Environmental affect the Concern

city's root-level goals Costs



Manage City Waste

Positive City **Image** 

over time?

Answer: Affects



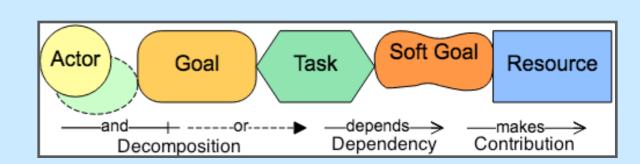
Positive City Image

Satisfying

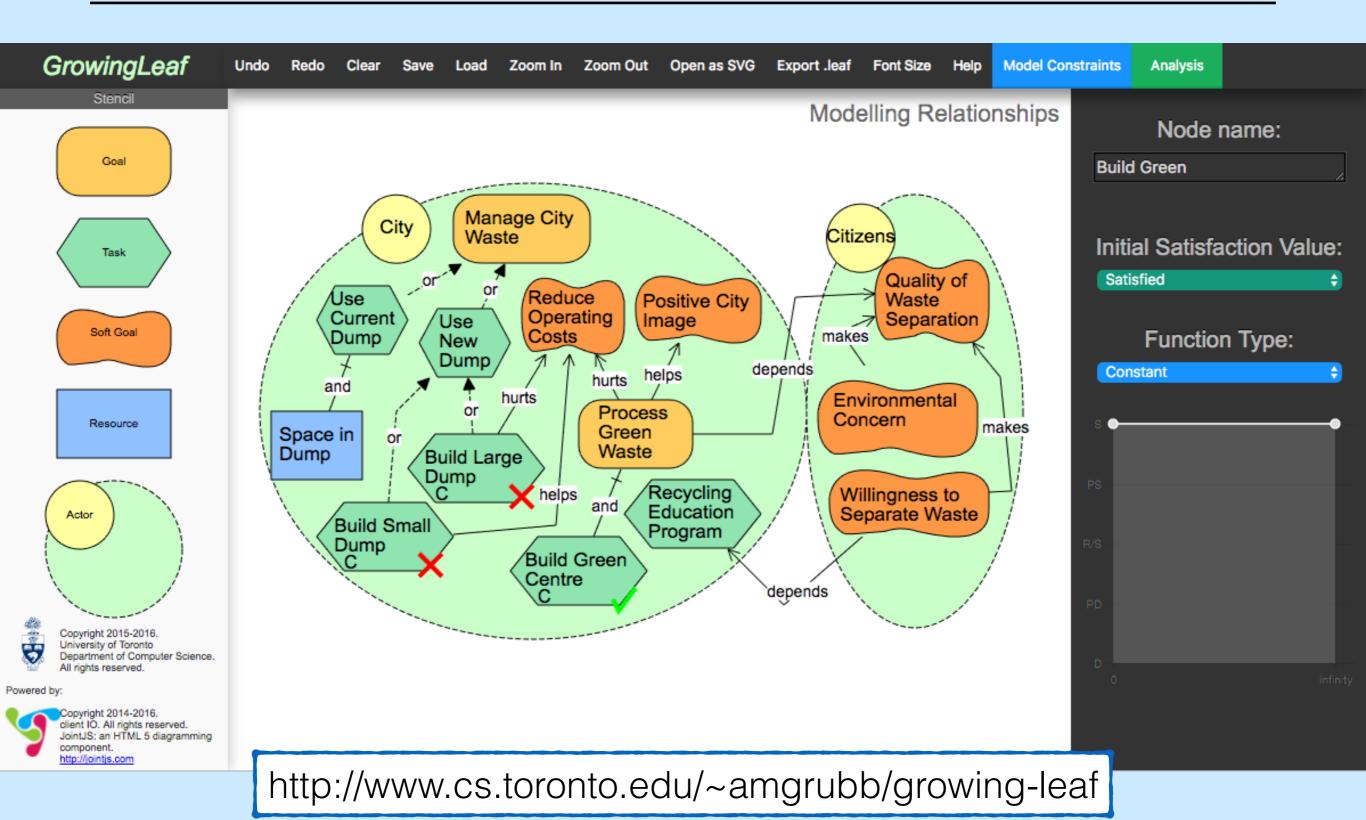


mitigates the effect of denied

Environmental Concern



# GrowingLeaf



#### Research Questions

- (RQ1) How do Evolving Intentions (Els) affect modelers' ability to capture model elements that change over time? Control: Stochastically Evolving Intentions (SEIs)
- (RQ2) How does Simulation over Evolving Intentions (EI-Sim) affect modelers' understanding and ability to reason about a goal model with time?

Control: Repeated Forward Analysis (Rep-FA), Simulation over Stochastically Evolving Intentions (SEI-Sim)

 (RQ3) How do modelers evaluate GrowingLeaf after completing modeling and analysis tasks?

#### Research Questions

- (RQ0) Do modelers perform similarly on basic cognition tests, given a consistent training protocol?
- (RQ1) How do Evolving Intentions (Els) affect modelers' ability to capture model elements that change over time? Control: Stochastically Evolving Intentions (SEIs)
- (RQ2) How does Simulation over Evolving Intentions (El-Sim) affect modelers' understanding and ability to reason about a goal model with time?

Control: Repeated Forward Analysis (Rep-FA), Simulation over Stochastically Evolving Intentions (SEI-Sim)

 (RQ3) How do modelers evaluate GrowingLeaf after completing modeling and analysis tasks?

#### Outline

- Motivating Example & Background
  - Evolving Intentions (Els)
  - Simulation over Evolving Intentions (EI-Sim)
  - Tooling: GrowingLeaf
- Study Design
- Results
- Implication, Threat to Validity, & Reflections

#### Tools & Videos

#### Tools

Name	Rationale
GrowingLeaf-EI-Sim (Tool-EI)	Learning of Els and El-Sim
GrowingLeaf-SEI-Sim (Tool-SEI)	Control for SEI-Sim, prevents learning effect of EIs
GrowingLeaf-Forward Analysis (Tool-FA)	Intro version without Els or SEIs, prevents learning effect of Els or SEIs

Legend	
El	Evolving Intentions
SEI	Stochastically Evolving Intentions
EI-Sim	Simulation over Evolving Intentions
SEI-Sim	Simulation over Stochastically Evolving Intentions
Rep-FA	Repeated Forward Analysis

#### Tools & Videos

Legend	
El	Evolving Intentions
SEI	Stochastically Evolving Intentions
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Rep-FA	Repeated Forward Analysis

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Name	Rationale
GrowingLeaf-EI-Sim (Tool-EI)	Learning of Els and El-Sim
GrowingLeaf-SEI-Sim (Tool-SEI)	Control for SEI-Sim, prevents learning effect of Els
GrowingLeaf-Forward Analysis (Tool-FA)	Intro version without Els or SEIs, prevents learning effect of Els or SEIs

#### Tools & Videos

	Name	Description
RQ0	Video 0A	Reviewed goal modeling concepts/notations & introduced Tool-FA.
	Video 0B	Introduced forward analysis with Tool-FA.
RQ1	Video IEI Video ISEI	Introduced Els. Introduced SEIs.
RQ2		Introduced EI-Sim with Tool-EI. I Introduced SEI-Sim with Tool-SEI. A Introduced Rep-FA with Tool-FA.

Legend	
El	Evolving Intentions
SEI	Stochastically Evolving Intentions
EI-Sim	Simulation over Evolving Intentions
SEI-Sim	Simulation over Stochastically Evolving Intentions
Rep-FA	Repeated Forward Analysis

	Name	Rationale
<u>S</u>	GrowingLeaf-EI-Sim (Tool-EI)	Learning of Els and El-Sim
0	GrowingLeaf-SEI-Sim (Tool-SEI)	Control for SEI-Sim, prevents learning effect of Els
$\vdash$	GrowingLeaf-Forward Analysis (Tool-FA)	Intro version without Els or SEIs, prevents learning effect of Els or SEIs

RQ3

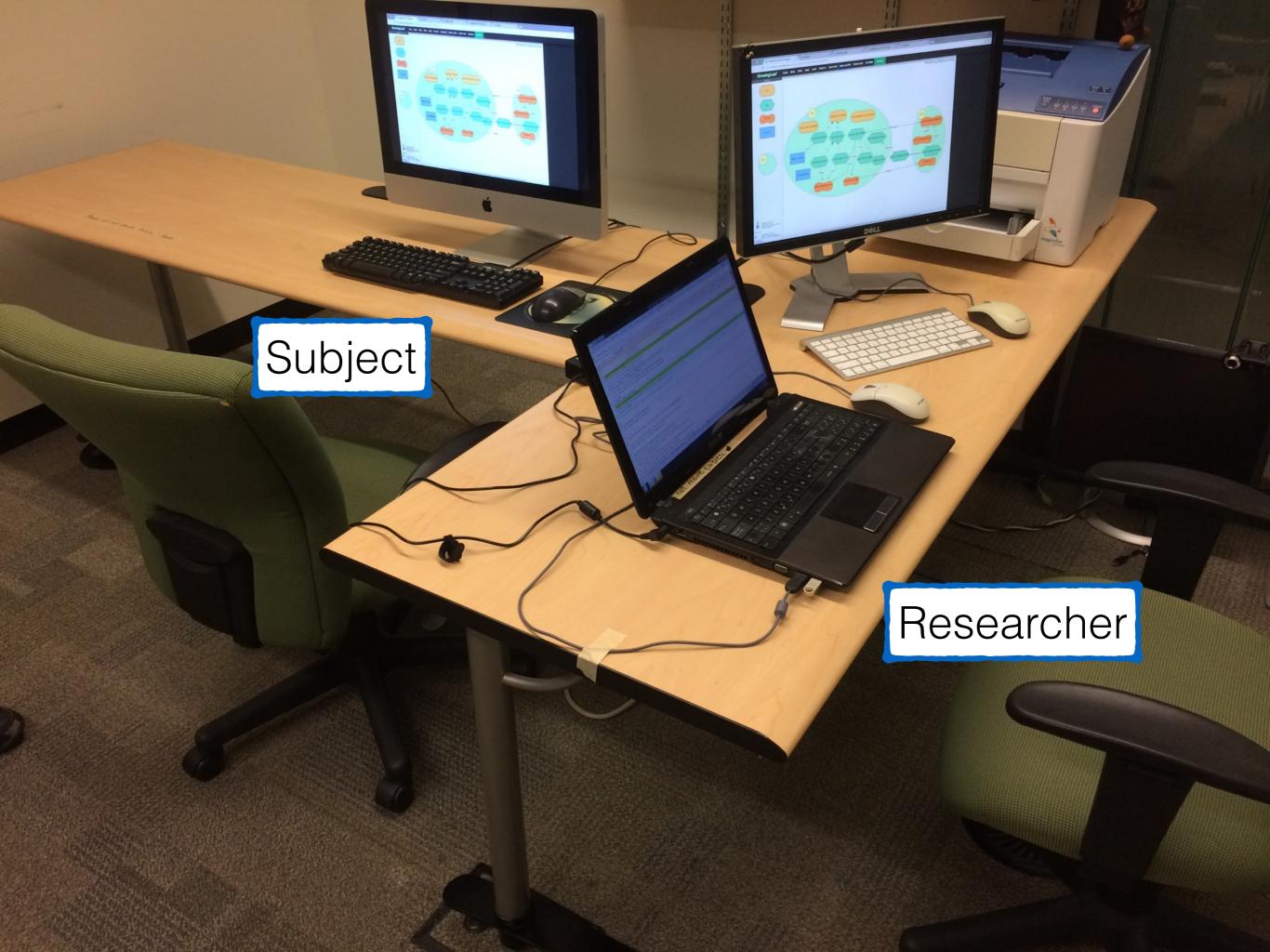
## Study Protocol

Legend: section topic, video watched, tool used Recorded Answers & **Subject Groups** Completion Times **Group A Group B Group CA Group CB** (n = 5)(n=5)(n = 3)(n=2)iStar & GrowingLeaf, Video 0A, Tool-FA RQ0 Forward Analysis, Video 0B, Tool-FA Els, SEIs, RQ1 Video IEI, Video ISEI, Tool-EI Tool-SEI EI-Sim, SEI-Sim, Rep-FA, Video IIAFA, RQ2 Video IIEI, Video IISEI, Tool-EI Tool-SEI Tool-FA Els, SEI, Video ISEI, RQ1 Video IEI,

Tool Evaluation, n/a, n/a

Tool-El

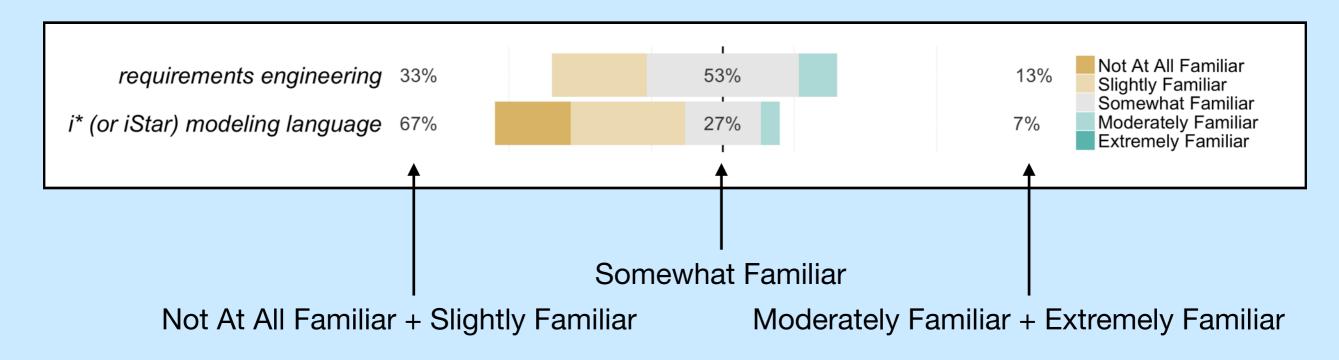
Tool-SEI



## Subjects

- graduate students (9 Masters, 6 PhD)
- basic understanding of RE & proficient in English
- recruited through mailing list and intro course

Subject self-reported familiarity rating:



#### Outline

- Motivating Example & Background
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#### RQ0: Baseline Test Between-Subject

Research Question:

Do modelers perform similarly on basic cognition tests, given a consistent training protocol?

#### Findings:

- Subjects performed similarly on basic cognition tests
- Enables comparison between groups in RQ1-RQ3

# RQ1: Evolving Intentions

Question:

Research How do Evolving Intentions (Els) affect modelers' ability to capture model elements that change over time?

#### Findings:

- Subjects understood Els and SEls
- Subjects evaluated intentions with Els and SEIs
- Els were found to be intuitive

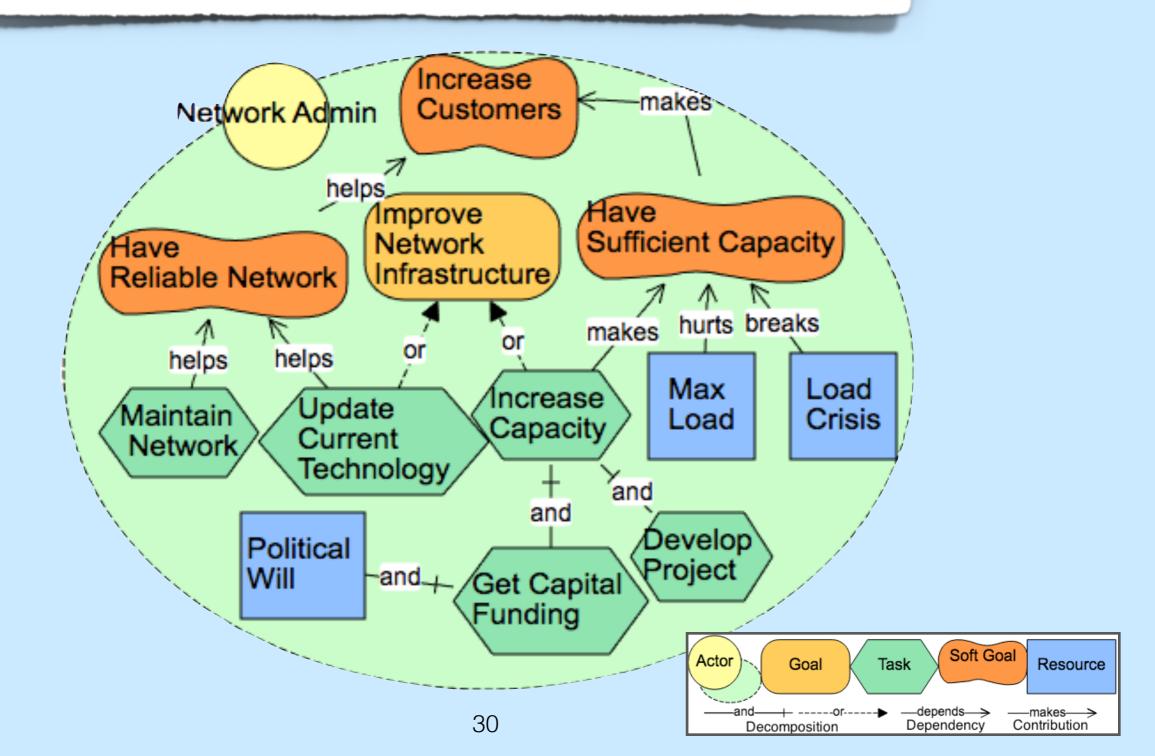
Legend:

EI: Evolving Intention

SEI: Stochastically Evolving Intention 29

## RQ1: Evolving Intentions

Identify which elements in this model change over time?

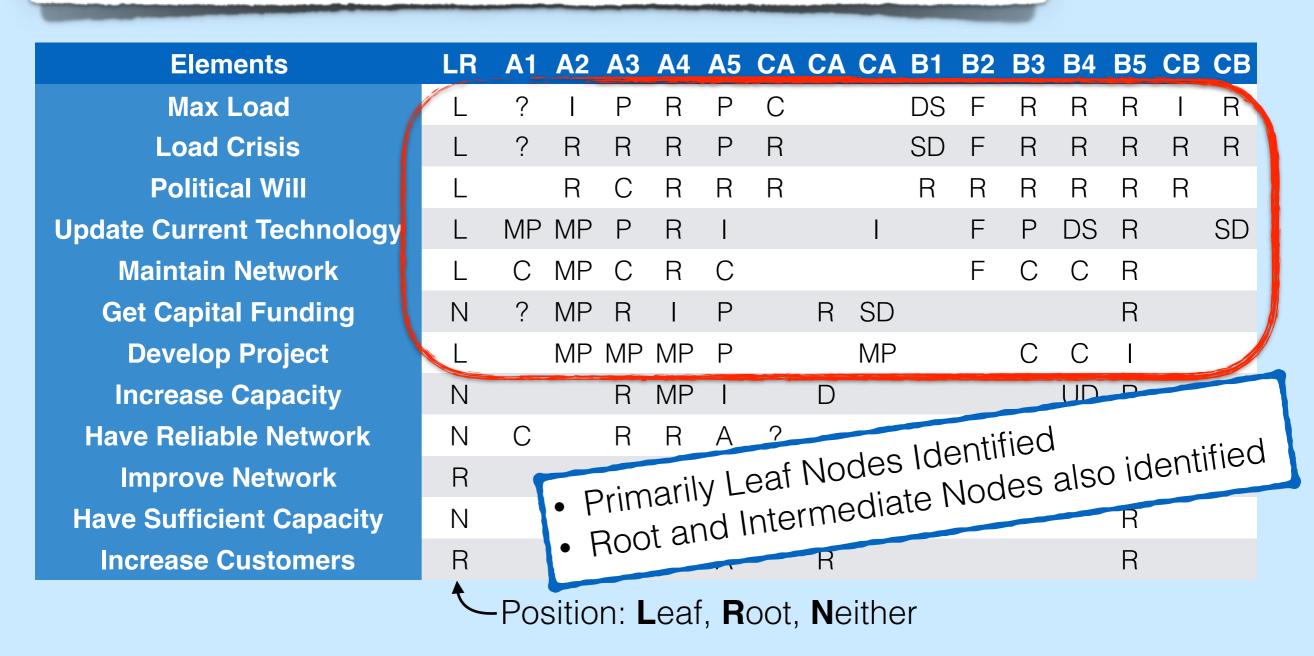


### Identify which elements in this model change over time?

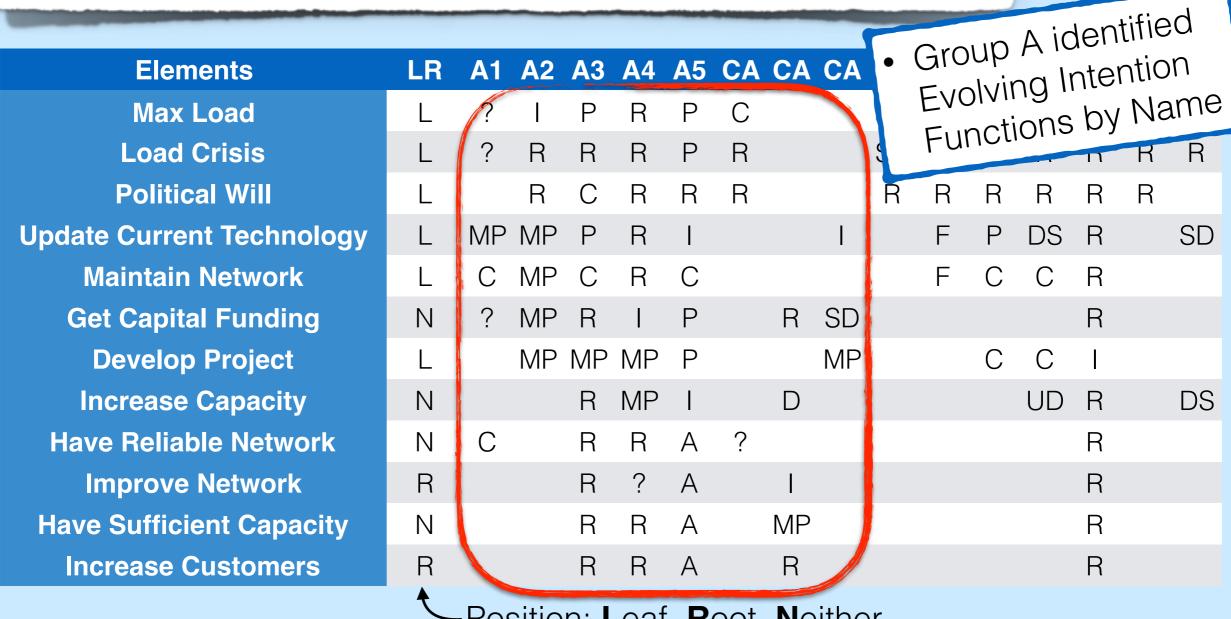
Elements	LR	<b>A1</b>	<b>A2</b>	<b>A3</b>	<b>A</b> 4	<b>A5</b>	CA	CA	CA	<b>B1</b>	<b>B2</b>	<b>B3</b>	<b>B4</b>	<b>B5</b>	CB	СВ
Max Load	L	?	I	Р	R	Р	С			DS	F	R	R	R	I	R
Load Crisis	L	?	R	R	R	Р	R			SD	F	R	R	R	R	R
Political Will	L		R	С	R	R	R			R	R	R	R	R	R	
Update Current Technology	L	MP	MP	Р	R	I			l		F	Р	DS	R		SD
Maintain Network	L	С	MP	С	R	С					F	С	С	R		
Get Capital Funding	Ν	?	MP	R	I	Р		R	SD					R		
Develop Project	L		MP	MP	MP	Р			MP			С	С	I		
Increase Capacity	Ν			R	MP	1		D					UD	R		DS
Have Reliable Network	Ν	С		R	R	Α	?							R		
Improve Network	R			R	?	Α		1						R		
Have Sufficient Capacity	Ν			R	R	Α		MP						R		
Increase Customers	R			R	R	Α		R						R		
	<b>*</b>															

Position: **L**eaf, **R**oot, **N**either

## Identify which elements in this model change over time?

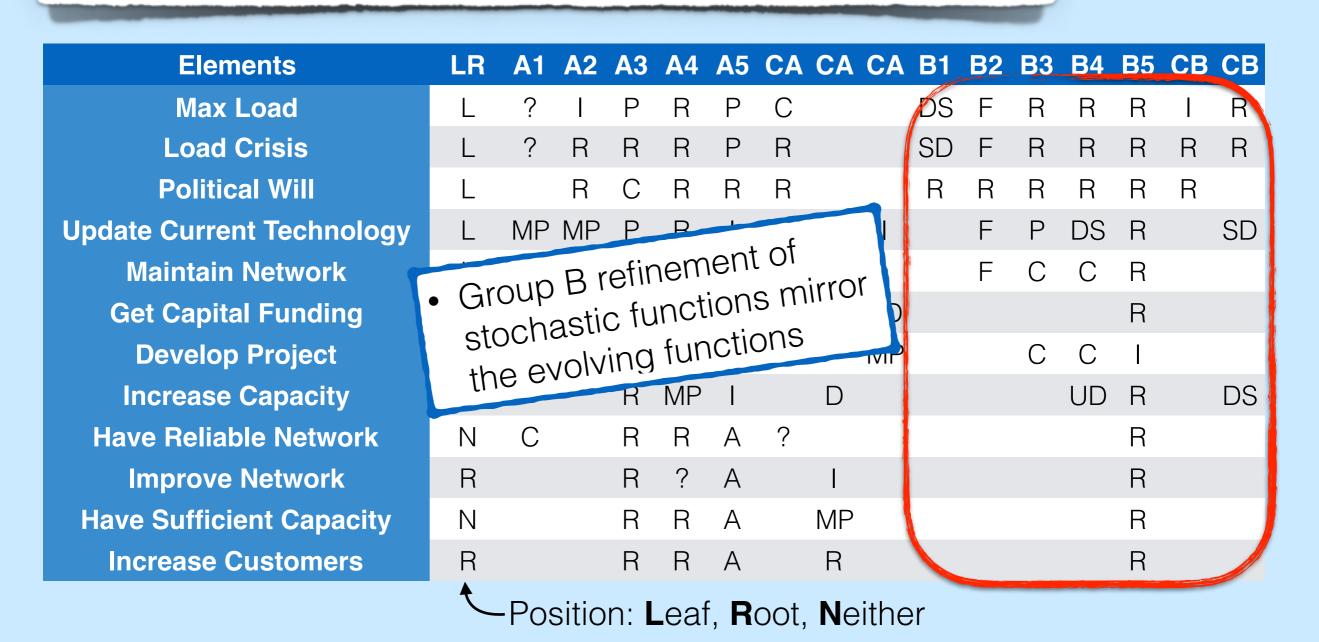


## Identify which elements in this model change over time?



Position: Leaf, Root, Neither

### Identify which elements in this model change over time?



## RQ2: Simulation over Evolving Intentions

Research Question:

How does Simulation over Evolving Intentions (EI-Sim) affect modelers' understanding and ability to reason about a goal model with time?

### Findings:

- EI-Sim and SEI-Sim improved understanding of model structure
- EI-Sim improved *reasoning* about goal models *over time* (significant slower)
- Rep-FA proved difficult for time-focused questions

Legend:

EI-Sim: Simulation over Evolving Intention

SEI-Sim: Simulation over Stochastically Evolving Intentions

Rep-FA: Repeated Forward Analysis 35

## RQ2: Simulation over Evolving Intentions

Assume you can sequentially complete both "Build Green Centre" and "Build Small Dump". Which order is best for the top goals (use simulation/forward analysis to evaluate the alternatives)? Why?

#### Group A (EI-Sim):

- subjects that used EI-Sim and obtained meaningful results
  - 2 subjects used only the Constant (C) function

### Group B (SEI-Sim):

 subjects chose the correct answer looking at the structure of the model

#### Group C (Rep-FA):

subjects chose the best alternative and ignored ordering

## RQ2: Simulation over Evolving Intentions

### Evaluate RQ2 Completion Times

Kruskal-Wallis Rank Sum Test

 Null Hypothesis: No difference between groups (p = 0.054) arguably significant

Dunn's Post-Hoc Pair-wise Comparison Test

- Group A took significantly longer (avg. 6 minutes)
   Group B (p = 0.0098) & Group C (p = 0.045)
- no significant difference between Group B & C

## RQ3: GrowingLeaf Tool

Research Question:

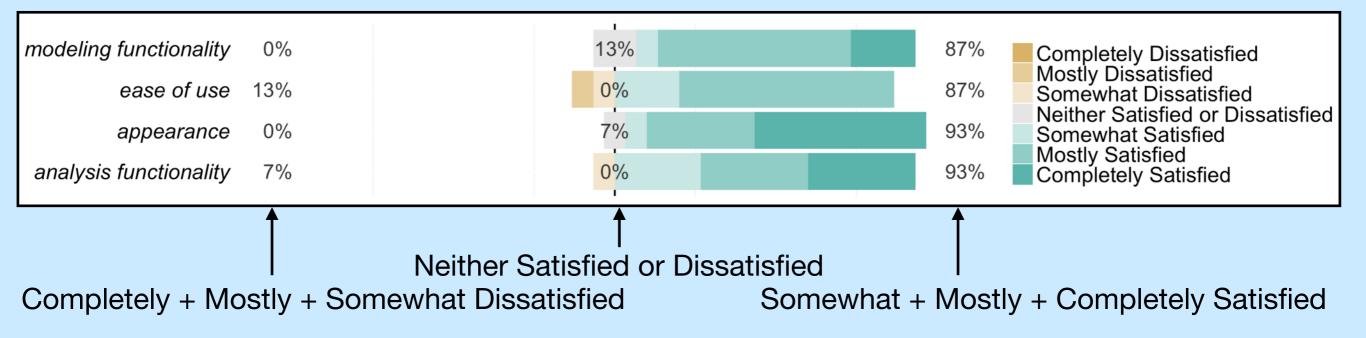
How do modelers evaluate GrowingLeaf after completing modeling and analysis tasks?

Findings:

 Subjects rated GrowingLeaf highly and found it usable

## RQ3: GrowingLeaf Tool

Rate your level of satisfaction with the tools:



## RQ3: GrowingLeaf Tool

What suggestions or changes would you recommend to the developers of this goal modeling tool?

- Clear all intention evaluation and function labels
- Highlight and unhighlight leaf and root intentions
- Syntax checking

## Summary of Results

- Els were suitable to the task of identifying and representing intentions over time
- EI-Sim improved the subjects' ability to reason about goal models over time
- GrowingLeaf was found to be effective and usable

## Outline

- Motivating Example & Background
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  - Simulation over Evolving Intentions (EI-Sim)
  - Tooling: GrowingLeaf
- Study Design
- Results
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## Implications for Research

- understand why not all Group A subjects used El-Sim effectively
- subjects paid closer attention to the content of some models but not others

## Implications for Education

- subjects had difficulty with the Depends link
- SEI-Sim can be used in teaching to help subjects understand
  - the structure of the model
  - forward propagation rules

## Threats to Validity

### Conclusion Validity

low sample size ⇒ low statistical power



### Internal Validity

self-reported understanding of RE and iStar

### Construct Validity

evaluation apprehension



### External Validity

- not generalizable to other populations / domains
- model size not representative

### Problem: How to effectively study learning?

Ideal: Controlled experiment within a course (with Grades)

### Our Approach:

Control for level of past experience



- Apply Learning Theory
  - Bloom's Taxonomy: remember, understand, <a>\_\_\_\_</a> apply, analyze, evaluate, and create



Run multiple pilots to expose tacit learning



#### Problem: Inherent bias studying your own tool/technique

Ideal: Get independent researcher to run study

#### Our Approach:

• Use third person instead of "my/our" tool/technique



#### Problem: Inherent bias studying your own tool/technique

Ideal: Get independent researcher to run study

#### Our Approach:

Use third person instead of "my/our" tool/technique



How would you recommend I improve my tool?

VS.

What suggestions or changes would you recommend to the developers of this goal modeling tool?

#### Problem: Inherent bias studying your own tool/technique

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#### Problem: Inherent bias studying your own tool/technique

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Use third person instead of "my/our" tool/technique



- Use formal experiment protocol:
  - Handouts
  - Videos (with non-researcher's voice over)

#### Problem: Inherent bias studying your own tool/technique

Ideal: Get independent researcher to run study

### Our Approach:

Use third person instead of "my/our" tool/technique



- Use formal experiment protocol:
  - Handouts <sup>22</sup>
  - Videos (with non-researcher's voice over)



- Use formal data analysis protocol:
  - Understand data analysis procedure before study



Analyze data after collection is complete



Use non-parametric statistics (unknown distribution)



## Supplemental Information

## Supplementary Information for "Modeling and Reasoning with Changing Intentions: An Experiment"

In this paper, we report on a between-subjects experiment we conducted with fifteen graduate students familiar with requirements engineering. The experiment investigates the effectiveness and usability of Evolving Intentions, Simulation over Evolving Intentions, and GrowingLeaf.

A. M. Grubb and M. Chechik. Modeling and Reasoning with Changing Intentions: An Experiment. 2017 IEEE 25th International Requirements Engineering Conference (RE), 2017. © IEEE 2017.

This page discusses supplemental material. It is recommended that you read the paper prior to continuing here.

#### Materials

Here are the study materials.

#### Study Protocol:

- · Consent Form.
- Study Questions.
- Prize Draw Form.
- Study Follow-up Form.

#### Models:

- Trusted Computing Model: <u>.png .json</u>
- Network Administrator Model: <u>.png .json</u>
- Waste Management Model: .png .json

#### Videos and Handouts:

- · Video OA, iStar Handout.
- Video 0B, Forward Analysis Handout.
- Video IEI. Evolving Intentions Handout.
- Video ISEI, Stochastically Evolving Intentions Handout.
- Video IIEI.
- Video IISEI.
- Video IIAFA.

#### Tool Versions:

- GrowingLeaf-EI-Sim (Tool-EI).
- GrowingLeaf-SEI-Sim (Tool-SEI).
- GrowingLeaf-Forward Analysis (Tool-FA).

#### R Files:

R File

#### Subject Recruitment:

- Study advertisement email.
- Graduate class Message Board advertisement.
- Emails to schedule experiment.

http://www.cs.toronto.edu/~amgrubb/archive/RE17-Supplement

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- Video ISEI. Stochastically Evolving Intentions Handout.
- Video IIEI
- Video IISEI.
- Video IIAFA.

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<u>.R File</u>

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Useful for other tool or modeling studies

## Summary

#### Results:

- Evolving Intentions were intuitive
- EI-Sim increased the subjects' understanding and produced meaningful results
- GrowingLeaf was found to be usable

### Future work will improve this study:

- larger sample size and larger models
- different populations and domains

Study methodology and materials available for reuse

## Questions?

# Modeling and Reasoning with Changing Intentions: An Experiment

Study methodology and materials:

http://www.cs.toronto.edu/~amgrubb/archive/RE17-Supplement

Tool:

http://www.cs.toronto.edu/~amgrubb/ growing-leaf/



Alicia M. Grubb amgrubb@cs.toronto.edu