#### CSC2231: Akamai

http://www.cs.toronto.edu/~stefan/courses/csc2231/05au

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## Administrivia

- Project proposals due today!!!
- No lecture on Monday:
  - Eat well!

#### Shuffled the order of some lectures:

- Next Thursday:
  - Web Caching and Zipf-like Distributions: Evidence and Implications. Lee Breslau, Pei Cue, Li Fan, Graham Phillips, Scott Shenker, Infocom 1999.
- No lecture on October 17th because of Cascon

### Web Performance Techniques

#### • Four Common Categories

- Web Transport Optimization
- Server Scalability
- Document Relocation
- Browser Optimization

## Web Performance Techniques

#### Four Common Categories

- Web Transport Optimization
  - HTTP1.1 (Persistent Connections), TCP tweaks
- Server Scalability
  - Clusters, OS enhancements
- Document Relocation
  - Web caching, prefetching
- Browser Optimization

# **Benefits of Proxy Caching**

- Proxy caching is the most commonly used method to improve Web performance
  - Duplicate requests to the same document served from the cache
  - Hits reduce latency, network utilization, and server load
  - Introduces problems:
    - Misses increase latency (extra hops)



### **Cache Consistency**

- Fresh-enough is good-enough
- One writer, many readers
  - Most content changes slowly wrt # reads
- Cache consistency governed by standards

#### "Expiration" based cache consistency

- Expires timestamp on each object
- Cache revalidates content beyond that time
- Why not callbacks?

# **Data Update Propagation**

#### • IBM's Olympic Games website

- Back-end: database, content generation
- Front-end: web caches (accelerators)

#### • Cache consistency:

- Manager has callback list with <cache,object>
- Developer annotates objects with data dependencies

#### • Graph of data->object dependencies

- Invalidate caches and proactive regeneration of objects

### **Multiple Caches**

Does it make sense to have caches upstream to local cache?

## **Multiple Caches**

- Does it make sense to have caches upstream to local cache?
- Then, why do Internet servers make heavy use of reverse Web caches?
  - Amazon, Google

## **Content Distribution**

- Lots of excitement?
- Akamai, Digital Island/Sandpiper, Speedera
- What is a Content Distribution Network (CDN)?
  - Outsourced caching and replication services

# **Cache Deployments**



### **Cache Deployments**



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# **Content Providers' Advantages**

- CDN provider maintains networks and servers
  - Capacity management
- Sharing resources across a large number of sites
  - Economy of scale
  - Control of content placement and routing
- Protects content provider from unpredictable load bursts
- Communication between content provider and CDN network is not governed by standards
  - Don't even need to use HTTP
  - Can cache "uncacheable" documents
  - Can deploy alternative cache consistency
  - Can place requirements on content providers

# **CDNs' Challenges**

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# **CDNs' Challenges**

- How to replicate content?
- Where to replicate content?
- How to find replicated content?
- How to choose among know replicas?
- How to direct clients towards replica?

• Akamai

### How Akamai Works

#### Clients fetch html document from primary server

– E.g. fetch index.html from cnn.com

#### URLs for replicated content are replaced in html

- E.g. <img src="http://cnn.com/af/x.gif"> replaced with <img src="http://a73.g.akamaitech.net/7/23/cnn.com/af/x.gif">
- Client is forced to resolve aXYZ.g.akamaitech.net hostname

### How Akamai Works

- Root server gives NS record for akamai.net
- Akamai.net name server returns NS record for g.akamaitech.net
  - Name server chosen to be in region of client's name server
  - TTL is large
- G.akamaitech.net nameserver choses server in region
  - Should try to chose server that has file in cache
  - TTL is small

#### How Akamai Works



#### Akamai – Subsequent Requests



#### **TCP Mambo-Jambo**

#### • Bandwidth-delay product:

 Number of outstanding (i.e., in-flight or unacknowledged) packets cannot exceed the bandwidth-delay product

#### • A 1Mbps link

- RTT: 1 sec, cannot have more than 128 KB outstanding
- RTT: 100ms, cannot have more than 1280 KB outstanding

### **CDN's Reduced Latency Benefits**

- DNS round-trip
- TCP handshake
- ~ 8 RTTs to fill 1Mbps pipe
- Total: 128KB over 11 RTTs
- Coast-to-coast RTT: 60ms
- Toronto to Akamai RTT: 2-3ms
- Total RTT for filling-out pipe:
  - Without Akamai: 600ms
  - With Akamai: 30ms

#### Lets look at a study

- Zhang, Krishnamurthy and Wills
  - AT&T Labs
- Traces taken in Sept. 2000 and Jan. 2001
- Compared CDNs with each other
- Compared CDNs against non-CDN

# Methodology

- Selected a bunch of CDNs
  - Akamai, Speedera, Digital Island
- Selected a number of non-CDN sites for which good performance could be expected
  - U.S. and international origin
  - U.S.: Amazon, Bloomberg, CNN, ESPN, MTV, NASA, Playboy, Sony, Yahoo
- Selected a set of images of comparable size for each CDN and non-CDN site
  - Compare apples to apples
- Downloaded images from 24 NIMI machines

# Response Time Results (II) Including DNS Lookup Time



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# Response Time Results (II) Including DNS Lookup Time



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# CDNs out-performed non-CDNs

- Why is this?
- Lets consider ability to pick good content servers...
- They compared time to download with a fixed IP address versus the IP address dynamically selected by the CDN for each download

– Recall: short DNS TTLs

#### **Effectiveness of DNS load balancing**



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### **Effectiveness of DNS load balancing**



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### **DNS load balancing not very effective**



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### Discussion

#### Networks are becoming bigger and faster

- Last-mile is the REAL problem
- Do CDNs make any sense anymore?

#### Discussion

#### CDNs for large content

- Video?

#### Discussion

#### • CDNs as insurance against /. effect?

- Should we still use DNS-redirection for this?